



**UNJSPF**

United Nations Joint  
Staff Pension Fund

**UNDP/UNFPA/  
UNWOMEN/UNOPS  
PENSION  
TOWNHALL  
PENSION ESSENTIALS**

**21 April 2021**

**Client Services and Outreach Section, UNJSPF  
Bangkok-Geneva-Nairobi-New York**

# Today's Presentation...

- Intro) Summary Overview**
- I) Participation in the UNJSPF**
- II) Key Factors determining Pension Benefits**
- III) Pension Benefits**
- IV) Separation from Service**
- V) Your Pension Toolkit: the UNJSPF Website, Member Self Service (MSS), Running Estimates**
- VI) How to contact the UNJSPF**

# **DISCLAIMER:**

**This presentation is made available for the convenient information of the UNJSPF participants, retirees and other beneficiaries.**

**Should there be any ambiguity or inconsistency between the information provided herein and the UNJSPF Regulations, Rules and Pension Adjustment System, any decisions will be based on the appropriate provisions contained therein.**

**Should this presentation be provided by staff other than the staff of the UNJSPF, any ambiguity or inconsistency should likewise be clarified either with the appropriate provisions, or through communications with the staff of the Fund.**



**UNJSPF**

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# **INTRO: SUMMARY OVERVIEW**

# OVERVIEW

## The UNJSPF in numbers:

- Established by UN General Assembly in **1949**.
- Initially the Fund served UN staff; currently it serves **25 Member Organizations**.
- Number of active participants by end of 2019: **131,583**
- Periodic benefits in award by end of 2019: **79,975**

# OVERVIEW

## The UNJSPF in numbers:

### FUNDING STATUS

- **Market Value of Assets:** USD 84.67 billion (as of 09/04/2021)
- **Contributions Received:** USD 2.68 billion per annum (as of 31/12/2019)
- **Benefit Payments:** USD 2.7 billion per annum (as of 31/12/2019)

*For details on the Fund's investments, visit the website of the UNJSPF Office of Investment Management (OIM): <https://oim.unjspf.org/>*

# OVERVIEW - FUNDING STATUS:

## Monthly Fund Performance (Jan-Dec 2020)

<https://oim.unjspf.org/investments-at-glance/weekly-fund-performance/>

### Monthly Fund Performance

(AS OF 28 FEBRUARY 2021)



Report: Total Fund MV\_Monthly Website Report v 2  
Time Period: 1 Mo.

Title: Non Hierarchy  
Time Frame (X Axis): YTD

Reference Date: 02/28/2021  
Display Frequency: 1 Month

Last Refreshed: 03-03-2021 10:23:24 AM  
Benchmark: No Benchmarks

Group/Account	MV	ROR	Cum. ROR
United Nations			
02/28/2021	81,414,839,605	0.89	0.62
01/31/2021	80,681,423,111	-0.27	-0.27



Report: Total Fund MV\_Monthly Website Report v 2  
Time Period: 1 Mo.

Title: Non Hierarchy  
Time Frame (X Axis): YTD

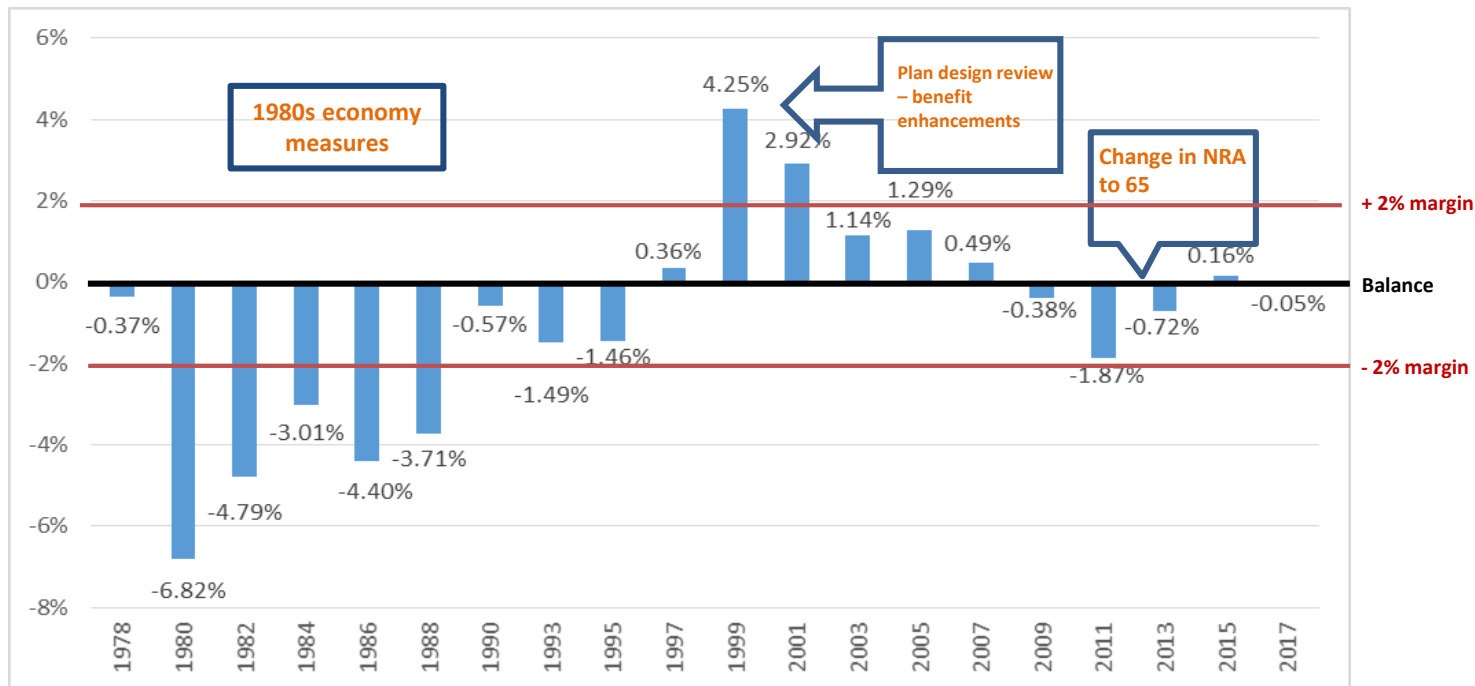
Reference Date: 12/31/2020  
Display Frequency: 1 Month

Last Refreshed: 01-13-2021 10:03:37 AM  
Benchmark: No Benchmarks

Group/Account	MV	ROR	Cum. ROR
United Nations			
12/31/2020	80,765,746,853	3.18	12.37
11/30/2020	78,296,683,856	6.92	8.90
10/31/2020	73,219,616,222	-1.35	1.86
09/30/2020	74,260,509,093	-1.22	3.25
08/31/2020	75,142,465,293	3.18	4.52
07/31/2020	72,830,709,293	3.67	1.30
06/30/2020	70,238,403,984	2.43	-2.28
05/31/2020	68,563,811,682	2.54	-4.61
04/30/2020	66,864,484,560	6.18	-6.97
03/31/2020	63,036,542,566	-8.28	-12.38
02/29/2020	68,732,982,744	-3.94	-4.47
01/31/2020	71,568,615,320	-0.56	-0.56

# OVERVIEW

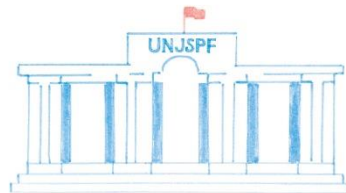
## PLAN DESIGN: Actuarial Valuations - Historical differences between required and actual contribution rates



- **As of 31 December 2019:** small surplus of 0.5% (based on difference between required and actual contribution rate)
- **Fund is financially sound.**



**The UNJSPF is  
A DEFINED  
BENEFIT SCHEME**



# TYPE OF PENSION SCHEME

The UNJSPF is a **Defined Benefit Pension Plan** (as opposed to a **Defined Contributions Plan**):

- Assets are pooled.
- Benefits are determined based on established factors and formulas.
- Benefits NOT directly determined by investment returns.
- Investment risk assumed by Employer.
- Benefits are NOT directly determined by the amount of contributions made over one's period of participation in the Fund...
- ...but are a function of time served, final salary and age.
  - Participant can work at the G5 level for 20 years but become a USG for the last 3 years of service; the pension amount would be determined as if the participant worked the entire career at the USG level (i.e. not on the basis of the total amount contributed.)
- Significant administrative responsibilities for the Fund.
- *IN A DEFINED PENSION PLAN the employer promises the employee on retirement a periodic benefit that is predetermined or "defined" by a formula which considers the employee's earnings history, years of service and age, rather than resulting from what the employee and employer contributed and the investment returns. **THE "RISK" LIES WITH THE FUND, NOT THE PARTICIPANT.***

**NOTE: The UNJSPF Pension Scheme is US Dollar based** ➡ **Contributions** are reported to the Fund in USD and all UNJSPF benefits are initially calculated in USD.

# UNJSPF: DEFINED BENEFIT PLAN

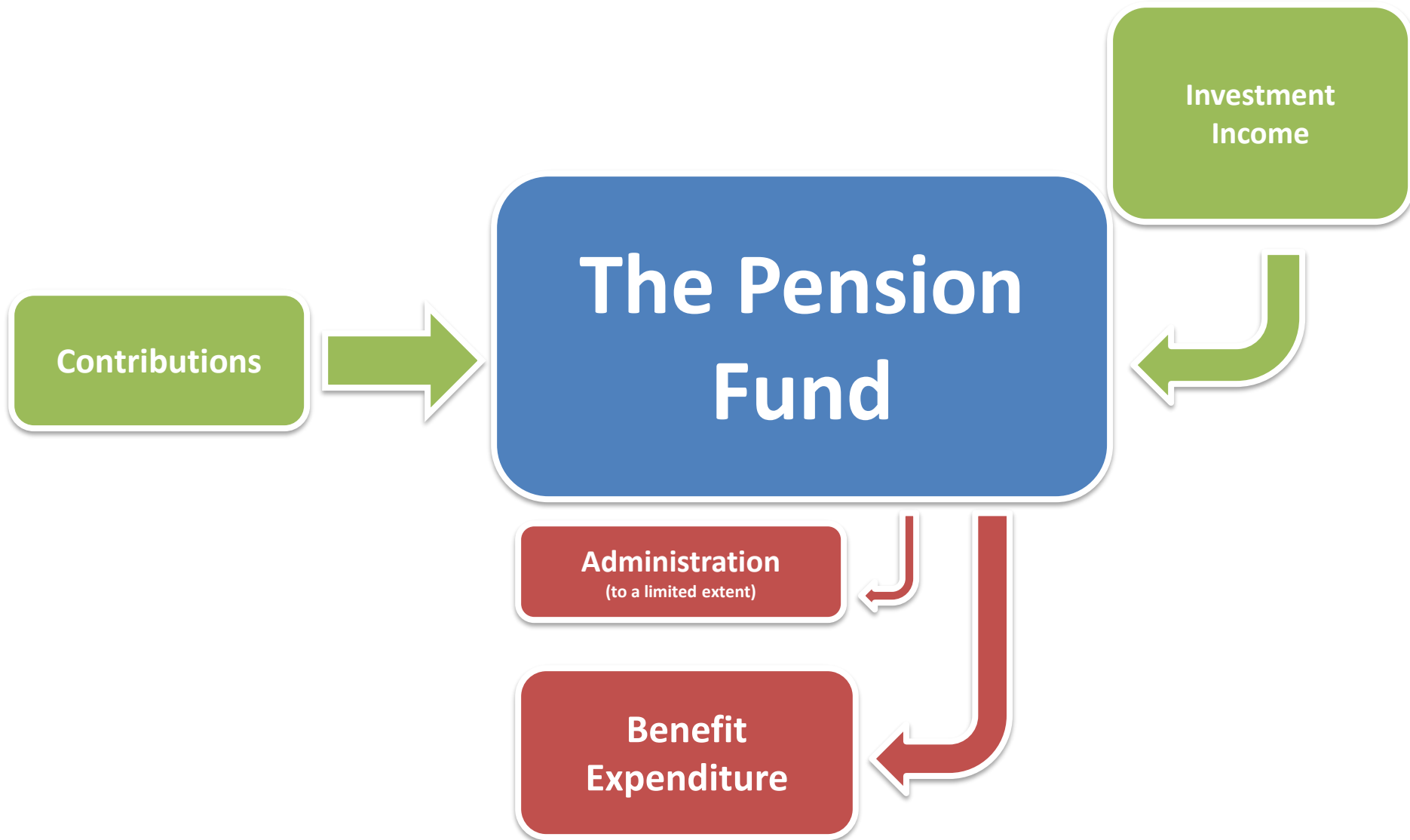
- **The pooling of risks averages potential gains (and losses).**
- **Some individuals will benefit more from the Fund than others.**
- **E.g., some will live longer than average life expectancy; others will not.**
  - Some participants may work and contribute to the Fund for one month, then become disabled; their disability benefit would be calculated as if s/he had contributed to the Fund up to normal retirement age (NRA).
  - Others may contribute to the Fund for 20 years and pass away before collecting any pension from the Fund.

# TYPE OF PENSION SCHEME

The retirement benefit payable from the Fund depends on:

- **Number of years of contributory service (CS)** → you must have vested pension rights, i.e 5 years or more of CS.
- **Age at the time of separation** → your age at the date of separation will determine which kind of benefit options are open to you.
- **Rate of benefit accumulation (ROA)** per year (and pro-rated months) of your CS.
- **Final average remuneration (FAR)**: defined as the average of the highest 36 months of pensionable remuneration (PR) during the last five years of contributory service (CS).

# UNJSPF: THE SYSTEM



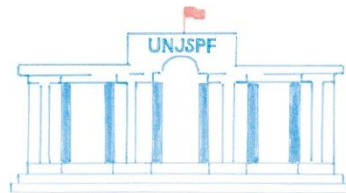


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Staff Pension Fund

# I - PARTICIPATION IN THE UNJSPF

# The UNJSPF ITS ROLE - ITS PURPOSE



# SCOPE AND PURPOSE OF THE FUND

## ■ RETIREMENT

To **provide** participants with vested pension rights at retirement age with a pension representing **income replacement** proportionate to the participant's length of contributory service and salary earned during service.

**Vesting is required**, i.e. you must have contributed to the Fund for 5 years or more to be entitled to a form of life-long retirement benefit.

## ■ DISABILITY and DEATH

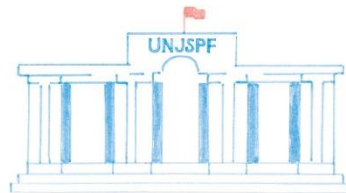
To **provide benefit coverage** and **income replacement** in case of **(i) disability** (for the participant) or **(ii) death** -in service or after retirement- (for entitled survivor/s).

**Vesting is NOT required**. You are covered for this risk of disability and death from the moment you qualify for UNJSPF participation, provided you were medically cleared at that time.



# **PARTICIPATION IN THE UNJSPF**

**Who qualifies when and  
what does it entail?**



# UNJSPF PARTICIPATION (ARTICLE 21)

## Are participants in the Pension Fund...

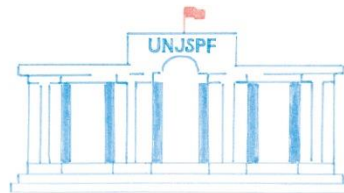
- **Staff members** appointed for **six months** or more,  
or...
- Staff members who **complete six** months of service on a series of consecutive appointments without a break of more than 30 days.

## UNJSPF Contributions

- Both the participant and the employing organization contribute **a percentage of the participant's pensionable remuneration**, presently **7.9** and **15.8** per cent respectively (i.e. a **total of 23.70%**).  
This contribution rate has remained unchanged since January 1990, i.e. for the past 30+ years!

# **PARTICIPATION IN THE UNJSPF**

**“Pensionable Remuneration”  
explained**



# UNJSPF PARTICIPATION – PENSIONABLE REMUNERATION

- The worldwide pensionable scale of **pensionable remuneration is used for determining contributions to the Fund and for calculating periodic benefits.**
- It is applicable to all Professional staff (see table below for the rates applicable effective 01 February 2020).
- The pensionable remuneration of General Service staff members is equal to their gross salary plus any pensionable allowances (such as language allowance). The gross salary is established in local currency but pensionable remuneration and benefits are fixed in United States dollars.
- If you are interested to know the applicable PR rates for your case for a given period, Professional staff can visit the website of the International Civil Service Commission (ICSC), which is the UN mandated body that establishes and posts these PR rates for all UNJSPF participants: <https://icsc.un.org/Home/PensionableRemuneration>; or, for their most recent PR rate, P or G staff could check their most recent monthly salary statement.

**Pensionable remuneration for staff in the Professional and higher categories**  
In US dollars - effective 1 February 2020

Level	STEPS												
	I	II	III	IV	V	VI	VII	VIII	IX	X	XI	XII	XIII
USG	335,173												
ASG	311,176												
D-2	254,635	259,954	265,274	270,599	275,926	281,248	286,568	291,890	297,212	302,532			
D-1	228,966	233,640	238,317	242,994	247,656	252,318	257,008	261,674	266,354	271,024	275,697	280,366	285,040
P-5	198,653	202,628	206,608	210,578	214,554	218,528	222,511	226,484	230,459	234,434	238,411	242,381	246,361
P-4	163,779	167,562	171,345	175,129	178,912	182,704	186,546	190,382	194,216	198,050	201,895	205,721	209,560
P-3	134,149	137,586	141,089	144,587	148,090	151,591	155,091	158,599	162,097	165,597	169,105	172,603	176,109
P-2	104,076	107,124	110,170	113,215	116,265	119,316	122,366	125,407	128,457	131,501	134,547	137,632	140,760
P-1	80,487	82,974	85,458	87,945	90,427	92,996	95,581	98,169	100,754	103,342	105,927	108,509	111,097

**Pensionable remuneration associated with pay points for staff beyond the maximum salaries on the unified salary scale**  
In US dollars - effective 1 February 2020

Level	PP1	PP2
P-4	213,399	217,237
P-3	179,606	183,124
P-2	143,894	
P-1	113,682	

**Common scale of staff assessment applicable to Professional and higher categories and General Service and related categories**  
Effective 1 January 2019

Total assessable payment (United States dollars)	Staff assessment rates used in conjunction with pensionable remuneration (percentage)
First 20,000	19
Next 20,000	23
Next 20,000	26
Next 20,000	28
Remaining assessable amount	29

# UNJSPF PARTICIPATION – PENSIONABLE REMUNERATION

**Pension Contributions:** In your monthly salary slip you can track the amount of both your own and the organization's monthly contribution payments to the UNJSPF. You pay 7.9% (= 1/3<sup>rd</sup>) and the organization pays 15.8% (= 2/3<sup>rd</sup>) of the contributions total of 23.7%.

Below is the salary slip of a Professional UN Staff member, providing the relevant amounts (i.e. Annual Pensionable Remuneration rate as applicable for the given month, the Staff Member's own Pension contributions and the Organization's Pension contributions, etc.).

**Remember:** Your Pensionable Remuneration is NOT equivalent to your future payouts from the Fund!

UNITED NATIONS SECRETARIAT  
STATEMENT OF EARNINGS AND DEDUCTIONS

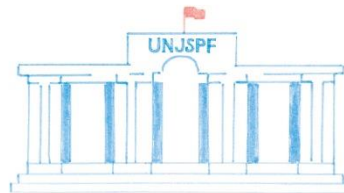


SECRETARIAT DES NATIONS UNIES  
RELEVÉ DES EMOLUMENTS ET RETENUES

<b>Pension Remun</b> :USD 218,528.00 <b>Cat-Grd-Step</b> :P-5-06		<b>Pay Date</b> :25-Nov-2020 <b>PayPeriod</b> :01-Nov-2020 - 30-Nov-2020 <b>Duty Stn</b> :New York	<b>Index No</b> : <b>Name</b> :
	Current Month	Retroactive	Total in Base Currency (USD)
<b>Earnings</b>			
Gross Salary	USD		
Post Adjustment ( 70.30 )	USD		
			<b>Total:</b>
<b>Deductions</b>			
Staff Assessment	USD		
<b>Staff Member's Pension Contribution</b>	USD	1,438.64	1,438.64
(Aetna)	USD		
UNHQ NY Staff Union Dental Insurance Contribution (Cigna)	USD		
			<b>Total:</b>
<b>Adjustments</b>			
	USD		
			<b>Total:</b>
<b>Organization's Contribution</b>			
UN Dental Insurance Subsidy	USD		
<b>Organization's Pension Contribution</b>	USD	2,877.29	2,877.29
UN Medical Insurance Subsidy (Aetna)	USD		
			<b>Net Pay After Adjustments:</b>

# **PARTICIPATION IN THE UNJSPF**

**Some UNJSPF principles  
to keep in mind**

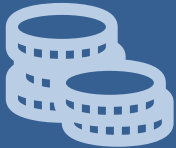


# UNJSPF PARTICIPATION

## SOME PRINCIPLES TO KEEP IN MIND



1. Participation in the Fund is **mandatory**, not optional. You are covered for the risk of disability and death from the date of joining the Fund (if medically cleared).



2. Once you become a Fund participant, **contributions are automatically deducted from your salary each month** and reported to the Fund on your behalf.



3. **NO voluntary contributions can be made to the Fund** for periods of Breaks in Service (BIS) or after separation.



4. Once you reached **5 years of contributory service (CS)** in the UNJSPF you will have earned "**vested pension rights**", i.e. the right to elect a form of periodic, **lifelong retirement benefit** from the Fund upon separation from service.



5. You earn **compound interest** on your contributions – it accrues at the rate of **3.25% per year** while you remain an active participant and until your separation date.



6. The Fund does **NOT** extend personal loans to participants, or advance payments, nor can a participant make withdrawals from his/her UNJSPF contributions **BEFORE** separation from service.



7. The Fund does **NOT** make any payments to a third party. You can get paid into a joint account provided it includes your name.



8. The Fund **CANNOT** release confidential beneficiary related information to a third party unless the beneficiary has provided a dated and signed original written authorization to the Fund authorizing it to do so.



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# **II - KEY FACTORS DETERMINING PENSION BENEFITS**



# KEY FACTORS DETERMINING CALCULATION OF THE WITHDRAWAL SETTLEMENT vs. PERIODIC RETIREMENT BENEFIT

## WITHDRAWAL SETTLEMENT

**1. The amount of your OWN contributions to the Fund + Interest** earned at the rate of 3.25% per year, compounded for the period of your Contributory Service in the UNJSPF.

**2. The length of your Contributory Service (CS) in the UNJSPF if your CS exceeds 5 years**

= CS accrues to a participant in pay status from the date of commencement to the date of cessation of UNJSPF participation.

**If your CS exceeds 5 years**, you are entitled to an additional 10% over your own contributions + interest amount for every year that you contributed more than 5 years, however, the max. additional amount cannot exceed 100%.

## A PERIODIC RETIREMENT BENEFIT

(i.e. 'Normal', Early or Deferred Retirement benefits)

**1. The length of your Contributory Service (CS) reached at the date of your separation from service**, to determine:

-whether you have reached vested pension rights (5 or more years of CS), and  
-the rate of your benefit accumulation.

**2. Your rate of accumulation (ROA)**

**3. Your Final Average Remuneration (FAR)**

**4. Your age at the date of separation from service**, to determine what benefit options are available to you at your separation date.

*...more details on the following pages*

**KEY FACTORS**  
**WITHDRAWAL**  
**SETTLEMENT**  
**CALCULATION**



# KEY FACTORS DETERMINING CALCULATION OF THE WITHDRAWAL SETTLEMENT

## **2 KEY FACTORS ARE RELEVANT FOR THE CALCULATION OF A WITHDRAWAL SETTLEMENT:**

- 1. The amount of your OWN contributions to the Fund + Interest** earned at the rate of 3.25% per year, compounded for the period of your Contributory Service in the UNJSPF.
- 2. The length of your Contributory Service (CS) in the UNJSPF if your CS exceeds 5 years** = CS accrues to a participant in pay status from the date of commencement to the date of cessation of UNJSPF participation.  
**If your CS exceeds 5 years**, you are entitled to an additional 10% over your own contributions + interest amount for every year that you contributed more than 5 years, however, the max. additional amount cannot exceed 100%.

## FAQ:

*“Why does my Withdrawal Settlement not include the organizational contribution share?”*

## ANSWER:

*Once YOUR contribution amount is allocated to your UNJSPF account, the remainder (i.e. the organizational share) belongs to a pool of UNJSPF funds to meet future pension liabilities of the UNJSPF participants. You will benefit from these funds as a future beneficiary of a form of periodic life long entitlement (normal, early, deferred retirement benefits, disability benefit, surviving spouse’s benefits), **however, the funds are not segregated by each participant. The organizational share also serves to ‘fund’ the system and ensure that the Fund can serve Disability and monthly Survivor’s benefits (following death in service) at a rate that is not based on the actual contribution amount received, but on an ‘assumed’ period of contributory service as if the participant had contributed to the Fund until their NRA.***

**KEY FACTORS**  
**PERIODIC BENEFIT**  
**CALCULATION**



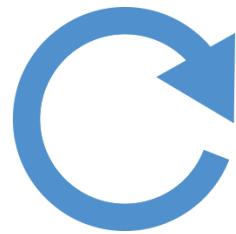
# FACTORS RELEVANT FOR THE CALCULATION OF A PERIODIC RETIREMENT BENEFIT (i.e. “Normal”, Early or Deferred Retirement benefits):

- 1. The length of your Contributory Service (CS) =** CS accrues to a participant in pay status from the date of commencement to the date of cessation of UNJSPF participation.  
**CS may also accrue** in respect of SLWOP if contributions were made for such period, and/or if a prior service was validated and/or restored and/or if pension rights were transferred in under a transfer agreement.  
To be eligible to elect a form of retirement benefit from the Fund upon your separation from service, you must have earned 'vested pension rights', i.e. completed at least 5 years of CS in the UNJSPF.
- 2. Rate of accumulation (ROA) =** is the rate at which your retirement benefit accumulates for each year of CS. The rate is determined by your date of entry into the Fund: As of 01/01/1983 = 1.5% for years 1-5, 1.75% for years 6-10, 2% for years 11-35, 1% for every year thereafter. Max. accumulation rate attainable = 70%.
- 3. Pensionable Remuneration (PR) =** is the part of a participant's salary used to calculate contributions due to the Fund. PR rates for GS & P staff members are provided in the according salary scales adopted by the GA.
- 4. Final Average Remuneration (FAR) =** the 36 completed calendar months of highest pensionable remuneration (PR) within the last 5 years of a participant's contributory service (CS).
- 5. Your Age at the date of separation from service =** your age will determine the kind of retirement benefit you can elect.

*Note that for Disability and Survivors benefits (in case of death in service), these are calculated based on the value of the full retirement benefit the participant would have been entitled to had they contributed to the Fund until their Normal Retirement Age for pension purposes (NRA).*

**KEY FACTOR**

**AGE**



# Key Factor: AGE

Your age at separation from services determines the kind of retirement benefit you are entitled to, if applicable. It also informs the reduction factor for early retirement, if applicable.

Your **NORMAL** and **EARLY** retirement ages for pension purposes are based on your date of entry into UNJSPF participation.

Art 28 - **Normal retirement age** for pension purposes (NRA) shall mean:

Date of Entry into UNJSPF	Normal Retirement Age
Prior to 01 January 1990	60
On or after 01 January 1990	62
On or after 01 January 2014	65

Art 29 - **Early Retirement Age** for pension purposes shall mean:

Date of Entry into UNJSPF	Early Retirement Age
Prior to 01 January 1990	55
On or after 01 January 1990	55
On or after 01 January 2014	58

## Explaining the difference between MANDATORY AGE OF SEPARATION and NORMAL RETIREMENT AGE

- **The Mandatory Age of Separation (MAS) is set by the Staff Regulations of the employing Organization...**
  - The MAS is the age at which a staff member must separate from the service of his/her employing organization as determined by the Staff Regulations and Rules of that organization.
  - ***Your employing organization, NOT the Pension Fund, regulates at what age you MUST separate from service. The Fund has no say in and no objection to your staying in active service after having reached NRA. You will simply accumulate additional CS, which will result in a higher rate of benefit accumulation (RoA).***
  - The UN introduced a change to the MAS in January 2018, based on which staff can now work till MAS 65. This change in MAS does NOT affect the staff member's NRA (see column to the right...).
- **The Normal Retirement Age for Pension purposes (NRA) is set by the UNJSPF Regulations and Rules...**
  - The normal age of retirement for pension purposes is the age at which a retiring participant would be entitled to a retirement benefit under Article 28, unreduced on account of age as determined by the UNJSPF Regulations and Rules.
  - A participant's NRA is based on the date at which the participant first qualified for UNJSPF participation. The NRA can be different from the staff member's MAS!
  - For the UNJSPF Normal Retirement Age is either age 60, 62 for participants who entered or re-entered the Fund on or after 01 January 1990 or 65 for those who entered or re-entered on or after 01 January 2014.
  - ***The Pension Fund regulates which pension benefit you are entitled to and at what rate at the time of separation from service; your benefit option/s and amount depend on your age at the time of separation.***



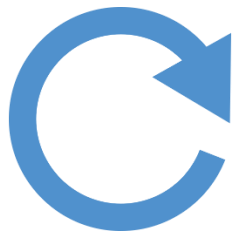
## What would be the impact on my NRA and future pension entitlements if I decided to continue working beyond my NRA for pension purposes, e.g. till age 65?

- Your Normal Retirement Age for pension purposes (NRA) is based on the date at which you qualified for UNJSPF participation and the applicable UNJSPF Regulations and Rules and NRA at that time. Your NRA will not change.
- Therefore, even if you decided to continue working beyond your NRA (60 or 62), and change your “Mandatory Age of Separation” to 65, this will NOT change your NRA which is determined by the date at which you qualified for UNJSPF participation; the NRA will remain unchanged (60 or 62).
- For as long as you have reached at least your NRA (60 or 62) at the date of your separation from service and the Fund, and provided you contributed to the UNJSPF for 5 years or longer, you are entitled to a ‘normal’ retirement benefit under Article 28, meaning, to a benefit ‘unreduced on account of age’, regardless of whether you separate at your NRA or at any age thereafter.
- Hence, while you might change your “Mandatory Age of Separation” to 65, you would NOT changing your NRA for pension purposes, which will remain unchanged.
- If you decided to continue working beyond you NRA, you would continue contributing to the UNJSPF, thus increasing your contributory service (CS) period, which in turn would increase your accumulation rate and, thus, normally, your future retirement entitlements payable from the Fund.
- Only if you separated from service BEFORE reaching your NRA for pension purposes, i.e. at an age YOUNGER than 60 or 62, and elected an early retirement benefit under Article 29, would a reduction factor be applied to your benefit entitlement, based on the years of your contributory service and the years that you are younger than NRA (60 or 62) at the date of separation.

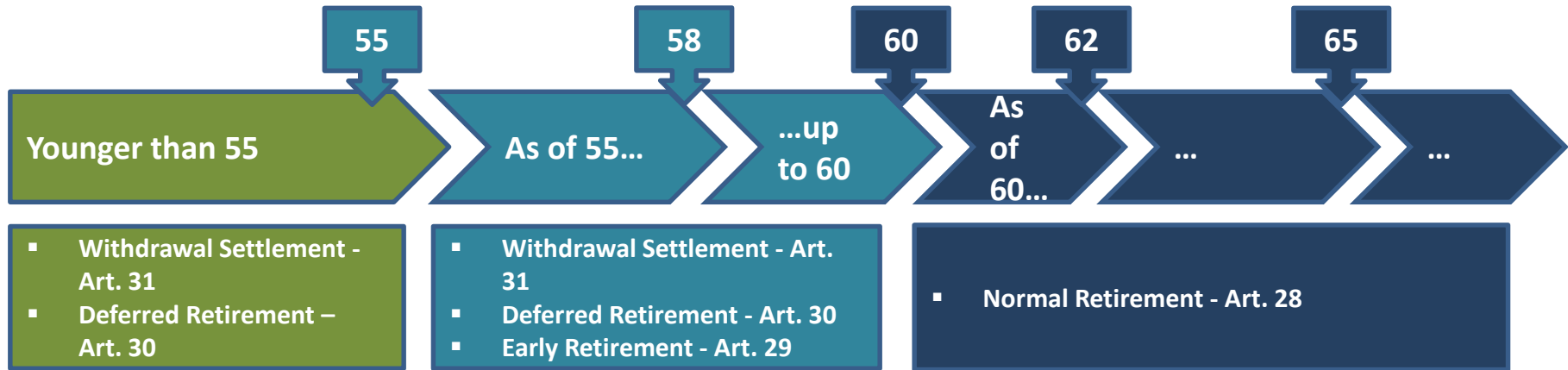
# KEY FACTOR

## AGE

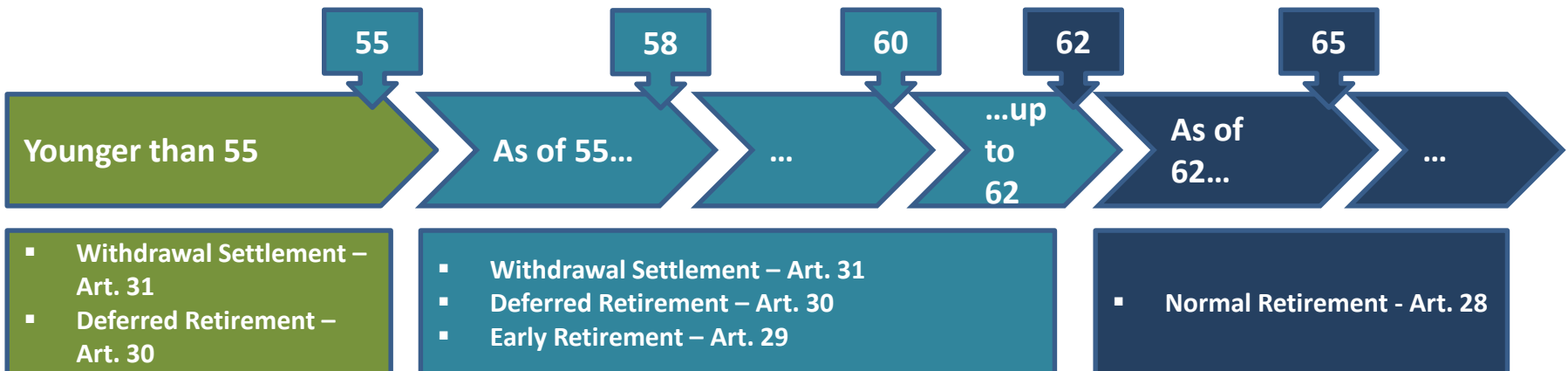
Your benefit options based on your  
**AGE** and **LENGTH OF CONTRIBUTORY  
SERVICE (CS)** at the date of separation



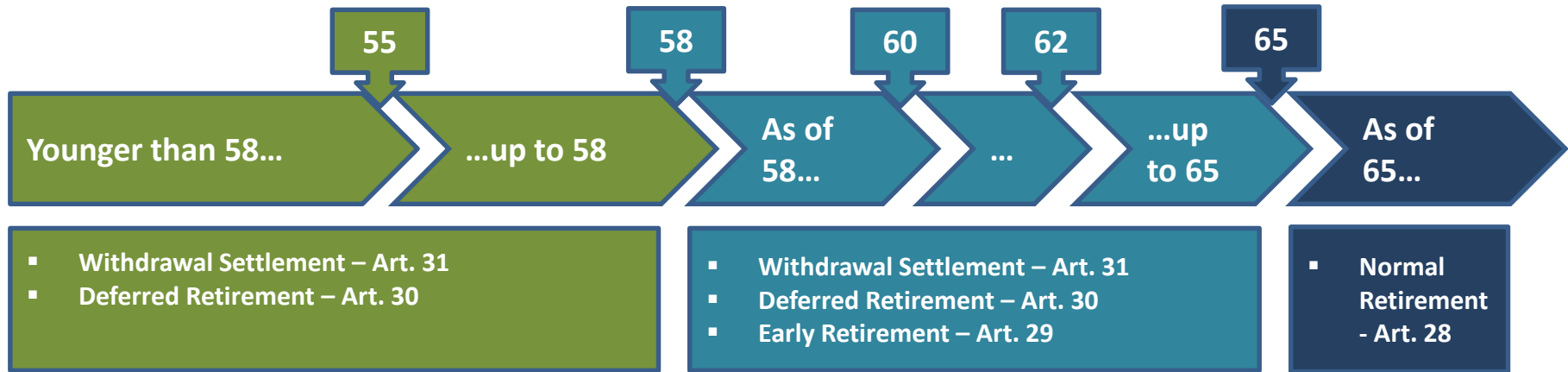
**Scenario 1 - NRA 60 = Your entry/re-entry into the UNJSPF participation was before 01 January 1990 – Your benefit options based on your age and 5 years or more Contributory Service (CS) at the date of separation from service:**



**Scenario 2 - NRA 62 = Your entry/re-entry into the UNJSPF participation was between 01 January 1990 and 31 December 2013 - Your benefit options based on your age and 5 years or more CS at the date of separation from service:**



**Scenario 3 - NRA 65 = Your entry/re-entry into the UNJSPF participation was on or after 01 January 2014 - Your benefit options based on your age and 5 years or more CS at the date of separation from service:**



**KEY FACTOR**

**CONTRIBUTORY**

**SERVICE**



# Key Factor: CONTRIBUTORY SERVICE (CS)

The kind of benefit you are entitled to upon separation from service will depend on the length of your contributory service in the Fund.

**The Fund will check whether you have vested pension rights** (i.e. at least 5 years of contributory service in the Fund)

<b>Less than 5 years of Contributory Service (NO vested pension rights)</b>	<b>5 years or more of Contributory Service (= vested pension rights)</b>
<b>Withdrawal Settlement (WS) (Art. 30)</b> ...can be elected with any number of years of CS, for as long as beneficiary is <u>younger than their normal retirement age</u> at the date of separation. <b>No vesting period is required for WS entitlement.</b>	<b>Withdrawal Settlement (Art. 31)</b> if younger than NRA at separation date
	<b>“Normal” Retirement Benefit (Art. 28)</b>
	<b>Early Retirement Benefit (Art. 29)</b>
	<b>Deferred Retirement Benefit (Art. 30)</b>
<b>Disability Benefit OR Survivor’s Benefit/s</b> <i>(No vesting period is required, however, to qualify, the staff member must have been medically cleared before enrolment in the Fund.)</i>	

## CONTRIBUTORY SERVICE: Options to purchase Contributory Service (CS)

Under certain conditions you may be eligible to elect one or several of the below **Contributory Service (CS) purchase options**; if exercised, such CS purchase would result in the increase of your total CS, i.e. **you would maximize your CS with the Fund**. Strict conditions for such CS purchase apply.

### What is the benefit of purchasing Contributory Service (CS)?

Generally, the longer your Contributory Service in the UNJSPF, the higher your future entitlement from the Fund. Through CS purchase you would...

- (i) reach 5 years of CS and thus '*vested pension rights*' faster,
- (ii) the longer your total period of CS, the higher your rate of benefit accumulation (ROA) and, thus, the value of your future life-long retirement entitlement from the Fund, or
- (iii) you might increase the overall amount payable as your Withdrawal Settlement (Art. 31).

### Which are these CS purchase options?

- **Validation** of prior non-contributory service (**Article 23**)
- **Restoration** of prior contributory service (**Article 24**)
- **Transfer 'IN' and 'OUT' of Pension Rights (Article 13)**
- Voluntary contributions for **Special Leave Without Pay (SLWOP)** are possible (**Art.39**).

**Strict application deadlines apply** – for details, refer to following slides and visit: [www.unjspf.org](http://www.unjspf.org)

**No other voluntary contributions are possible!**

# CONTRIBUTORY SERVICE (CS):

## Option to maximize CS through CS purchase (if eligible)

### Validation

Art. 23

- Option to make a prior period of employment during which you were a staff member but not yet eligible to participate in the Pension Fund, 'pensionable', i.e. part of your CS.
- More detailed information is available on the Fund's website: <https://www.unjspf.org/documents/validation/>
- 1-year deadline to apply (counting from date of entry into UNJSPF participation)

### Restoration

Art. 24

- Option to "merge" a prior period of CS into another one by reimbursing a Withdrawal Settlement to the Fund; thus, you would make a prior period of CS again part of your total CS period.
- More detailed information is available on the Fund's website: <https://www.unjspf.org/documents/restoration/>
- 1-year deadline to apply (counting from date of entry into UNJSPF participation)

### Transfer Agreements

Art. 13

- Option to transfer IN or OUT accrued pension rights; i.e. allows for portability of pension rights among numerous international organizations .  
The UNJSPF has signed 23 Transfer Agreements with 'outside' International Organizations that are NOT members of the UNJSPF.
- More detailed information, including the texts of all existing Transfer Agreements, is available on the Fund's website: <https://www.unjspf.org/documents/transfer-agreements/>
- Different deadlines apply as per applicable Transfer Agreement



# CONTRIBUTORY SERVICE (CS):

## Option to maximize your CS during Special Leave Without Pay

### Special Leave Without Pay (SLWOP)

- Voluntary contributions to the UNJSPF during a period of SLWOP are possible. This is entirely optional and at the discretion of the staff member.
- IF the staff member opts to make voluntary contributions during their SLWOP, they must pay UNJSPF contributions concurrently with the period of SLWOP, from day one of the SLWOP period.
- In that case, the staff member would have to pay their own + the organization's contribution shares ( $1/3^{\text{rd}} + 2/3^{\text{rd}} = 3/3^{\text{rd}} \rightarrow 23.7\%$ ).
- Such arrangement would have to be made ahead of starting the SLWOP, between the staff member and their employing organization (Payroll Office), NOT with the UNJSPF.

### SLWOP with contribution payment

- If a staff member opts to pay contributions for a period of SLWOP then that period is part of their CONTRIBUTORY SERVICE in the Fund.
- The staff member's ROA will increase accordingly.

### SLWOP without contribution payment

- If a staff member opts to NOT pay contributions to the Fund while on SLWOP, then that period is considered NON-CONTRIBUTORY SERVICE inside their participation period.
- The staff member's ROA will not increase for this period.
- If SLWOP is granted for more than a total of 36 months within one period of participation and the staff member chose NOT to contribute to the UNJSPF, s/he will be deemed to have separated from the Fund at the end of the 36 months of SLWOP.
- **Note:** a spouse married and/or a child born to a participant while s/he is on non-contributory SLWOP is not entitled to a survivor's benefits in case the participant dies during such SLWOP period.

# CONTRIBUTORY SERVICE (CS):

## Impact of periods of **Part-Time work** or **Break in Service (BIS)**

### Part-Time

- If you worked periods of Part-Time, your CS is credit at 100%, i.e. 5 years of part-time work will still allow you to be vested for a monthly pension benefit. Your ROA is apportioned accordingly by the applicable part-time percentage when calculating your benefit.
- To qualify for UNJSPF participation, your part-time must be at the minimum 50%.

### BIS

- Participation in the Fund is not allowed during a period of Break In Service (BIS) as the staff member does not have a contract with one of the UNJSPF member organizations.
- Periods of BIS cannot be made pensionable and can never be part of your Contributory Service (CS).
- You can have periods of BIS inside your period of participation, for as long as your BIS period does not exceed a certain length (36 months).
- If your BIS does not exceed 30 days, then your participation continues as soon as you resume employment as a staff member.

**KEY FACTOR**

**RATE OF**

**ACCUMULATION**



## Key Factor: RATE OF ACCUMULATION (ROA)

The ROA is based on the length of your Contributory Service (CS)

	Entry BEFORE 01 January 1983	Entry ON or AFTER 01 January 1983
First 5 years of CS	2.00% per year => 60% max	1.50% per year => 7.5% max
Next 5 years of CS		1.75% per year => 8.75% max
Next 20 years of CS		2.00% per year => 40% max
Next 5 years of CS	1.00% per year => 5% max	2.00% per year => 10% max
CS in excess of 35 years	1.00% per year => 5% max	1.00% per year => 3.75% max
<b>Maximum ROA</b>	<b>70%</b>	<b>70%</b>
<b>Corresponding Career</b>	<b>40 years</b>	<b>38.75 years</b>

**KEY FACTOR**

**FINAL AVERAGE  
REMUNERATION**



**Key Factor:**

**FINAL AVERAGE REMUNERATION (FAR)**

**Your Final Average Remuneration (FAR) is =  
the average of the highest 36 months  
of pensionable remuneration (PR)  
during the last five years (60 months) of  
your contributory service (CS) prior to the  
date of your separation from service.**

# YOUR ANNUAL PENSION STATEMENT ("Annual Statement")

(the latest pension statement available is up to year end 2019)

## UNITED NATIONS JOINT STAFF PENSION FUND ANNUAL STATEMENT AS OF 31 DECEMBER 2018

SEE [hyperlink to web page](#) below) ON OUR WEBSITE FOR ANNUAL STATEMENT EXPLANATION NOTES.

If the link above does not work copy to your favorite browser this address:  
<https://www.unjspf.org/annual-statement-pension-statement/>

A. PERSONAL DATA	ORG.	VESTED	DATE OF BIRTH			SEX	MARITAL STATUS	CATEGORY	PENSION NUMBER	NRA
			DAY	MONTH	YEAR					
		Y				Female	Single	General Service		62

B. CONTRIBUTORY SERVICE								
1. BEGINNING DATE	DAY	MO.	YR.	2. DATE OF ENTRY INTO PARTICIPATION	DAY	MO.	YR.	
	13	07	03		13	07	03	
	CONTRIBUTORY SERVICE				L.W.O.P/BREAK-IN-PARTICIPATION			
	YEARS	MONTHS	DAYS	YEARS	MONTHS	DAYS		
PRIOR YEAR TOTAL	3	14	4	0	7	0	1	23
CURRENT YEAR	4	1	0	0	8	0	0	0
VALIDATION/ RESTORATION/ OTHER CREDIT	5	0	0	0	9	0	0	0
TOTAL AT 31 DECEMBER 2018	6	15	4	0	10	0	1	23

D. OTHER CONTRIBUTIONS		
(IN US DOLLARS)	(PAYMENTS)	(INTEREST)
<b>VALIDATION</b>		
1. CURRENT YEAR PAYMENT		
<b>RESTORATION</b>		
2. ORIGINAL BALANCE		
3. AMOUNT PAID PRIOR TO 1 JANUARY		
4. CURRENT YEAR PAYMENTS		
5. REMAINING BALANCE AT 31 DECEMBER 2018		0.00

C. CONTRIBUTIONS		
(IN US DOLLARS)	(AMOUNT)	(INTEREST)
1. PRIOR YEAR BALANCE	70,269.16	14,981.74
2. INTEREST ON PRIOR YEAR BALANCE		2,770.65
3. PRIOR YEAR ADJUSTMENTS REPORTED IN THE CURRENT YEAR		
4. CURRENT YEAR REGULAR CONTRIBUTIONS	6,194.88	
5. OTHER CONTRIBUTIONS CREDITED (TRANSFERRED FROM SECTION D UPON COMPLETION OF PAYMENTS)		
6. BALANCE AT 31 DECEMBER 2018	76,464.04	17,752.39

E. ANNUAL PENSIONABLE REMUNERATION					
EFFECTIVE DATE (DD/MM/YYYY)	AMOUNT (USD)	NO OF COMPLETE MONTHS	EFFECTIVE DATE (DD/MM/YYYY)	AMOUNT (USD)	NO OF COMPLETE MONTHS
1 01/11/2007	53,855.00	4	11 01/03/2010	62,077.00	12
2 01/03/2008	55,696.00	5	12 01/03/2011	64,844.00	12
3 01/08/2008	58,248.00	7	13 01/03/2012	68,380.00	12
4 01/03/2009	60,162.00	1	14 01/03/2013	69,843.00	7
5 01/04/2009	60,161.00	1	15 01/10/2013	75,306.00	5
6 01/05/2009	60,162.00	2	16 01/03/2014	76,059.00	1
7 01/07/2009	60,161.00	1	17 01/04/2014	75,306.00	6
8 01/08/2009	60,162.00	2	18 01/10/2014	78,416.00	1
9 01/10/2009	60,161.00	1	19 01/11/2014	77,640.00	2
10 01/11/2009	60,162.00	4	20 01/01/2015	78,416.00	48

The information the UNJSPF provides on the web site is made available for the convenient access of our participants. While the UNJSPF makes every attempt to ensure the information provided is reliable, human or mechanical error remains a possibility. Therefore, the UNJSPF does not guarantee the accuracy, completeness or timeliness of information, and will not be held responsible for any errors or omissions or the use of, or results obtained from the use of information. This applies to sites hyperlinked to and from the UNJSPF web site.

-Your OWN contributions to the Fund and Interest earned

-Your most recent Pensionable Remuneration Rates (PR -> explained on slides 19-21)

### C. CONTRIBUTIONS

(IN US DOLLARS)	(AMOUNT)	(INTEREST)
1. PRIOR YEAR BALANCE	70,269.16	14,981.74
2. INTEREST ON PRIOR YEAR BALANCE		2,770.65
3. PRIOR YEAR ADJUSTMENTS REPORTED IN THE CURRENT YEAR		
4. CURRENT YEAR REGULAR CONTRIBUTIONS	6,194.88	
5. OTHER CONTRIBUTIONS CREDITED (TRANSFERRED FROM SECTION D UPON COMPLETION OF PAYMENTS)		
<b>6. BALANCE AT 31 DECEMBER 2018</b>	<b>76,464.04</b>	<b>17,752.39</b>

### E. ANNUAL PENSIONABLE REMUNERATION

	EFFECTIVE DATE (DD/MM/YYYY)	AMOUNT (USD)	NO OF COMPLETE MONTHS	EFFECTIVE DATE (DD/MM/YYYY)	AMOUNT (USD)	NO OF COMPLETE MONTHS
1	01/11/2007	53,855.00	4	11	01/03/2010	62,077.00
2	01/03/2008	55,696.00	5	12	01/03/2011	64,844.00
3	01/08/2008	58,248.00	7	13	01/03/2012	68,380.00
4	01/03/2009	60,162.00	1	14	01/03/2013	69,843.00
5	01/04/2009	60,161.00	1	15	01/10/2013	75,306.00
6	01/05/2009	60,162.00	2	16	01/03/2014	76,009.00
7	01/07/2009	60,161.00	1	17	01/04/2014	75,306.00
8	01/08/2009	60,162.00	2	18	01/10/2014	78,416.00
9	01/10/2009	60,161.00	1	19	01/11/2014	77,640.00
10	01/11/2009	60,162.00	4	20	01/01/2015	78,416.00

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...Remember to check your PENSION STATEMENT (PS) every mid-year  
(PS is published for immediately prior calendar year)!



# TIME FOR A BREAK



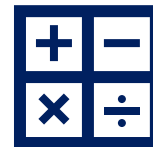
**Please return in  
15 minutes  
(sharp)**



**UNJSPF**

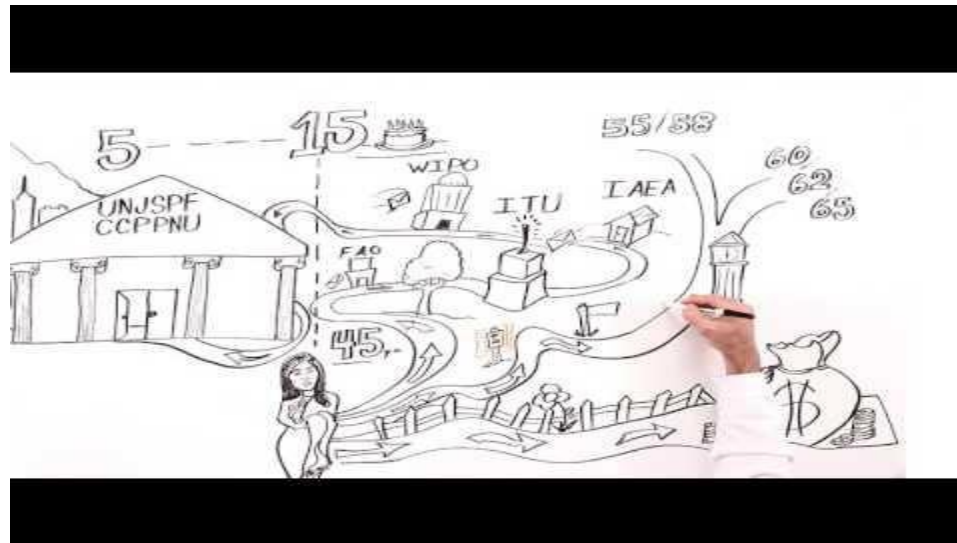
United Nations Joint  
Staff Pension Fund

# III - PENSION BENEFITS



Watch the online Whiteboard video for a summary of  
**Your benefit options when leaving the Fund**  
available on the UNJSPF Website under “Learning Tools”

- <https://www.youtube.com/watch?v=vGqswYnk1Ls>



# ALL UNJSPF Benefits

Participant – Main Benefits	Dependents/Survivors – Survivors Benefits and Child’s ‘Allowance’
<b>Art 28 – Retirement Benefit</b> – if you have vested pension rights and reached at least your Normal Retirement Age for pension purposes (NRA)	Art 34/35 – Surviving Spouse’s Benefit
<b>Art 29 – Early Retirement Benefit</b> – if you have vested pension rights and reached at least your Early Retirement Age for pension purposes (NRA)	Art 35 bis – Divorced Surviving Spouse’s Benefit
<b>Art 30 – Deferred Retirement Benefit</b> – if you have vested pension rights and are younger than your Normal Retirement Age for pension purposes (NRA)	Art 35 ter – Marriage After Separation
<b>Art 31 – Withdrawal Settlement</b> – anyone who is younger than their NRA at the date of separation	Art 36 – Child’s Benefit/Allowance or Art 36 - Surviving Child’s Benefit
<b>Art 33 – Disability Benefit</b> – if the risk materializes and you qualify	Art 37 – Secondary Dependent’s Benefit
	Art 38 – Residual Settlement

**All the main benefit  
options in one place:**

# **COMPARATIVE CHARTS**

<https://www.unjspf.org/benefit-comparison-page/>



# COMPARISON CHART - SUMMARY OF BENEFIT OPTIONS depending on years of CS and age at separation

<b>BENEFITS</b> Length of contributory service (CS) & Age at date of separation	<b>Less than 5 years of CS &amp; separation at any age</b>	<b>5 or more years of CS &amp; separation prior to reaching your early or normal retirement age</b>	<b>5 or more years of CS &amp; separation at your early retirement age or after but prior to reaching normal retirement age</b>	<b>5 or more years of CS &amp; separation at your normal retirement age or later</b>
<b>Withdrawal Settlement</b> – Art. 31	<b>Yes</b>	<b>Yes</b>	<b>Yes</b>	<b>No</b>
<b>Deferred retirement benefit</b> – Art. 30	<b>No</b>	<b>Yes</b>	<b>Yes</b>	<b>No</b>
<b>Early retirement benefit</b> – Art. 29	<b>No</b>	<b>No</b>	<b>Yes</b>	<b>No</b>
<b>Full retirement benefit</b> – Art. 28	<b>No</b>	<b>No</b>	<b>No</b>	<b>Yes</b>
<b>Deferment of choice/payment option – i.e. delaying payment or choice of benefit for a period of max. 36 months from the date of separation</b> – Art. 32	<b>Yes</b> <ul style="list-style-type: none"> <li>• Should you re-join the Fund within the 36-month deferment period, your participation will be deemed to have been continuous (provided that no benefit has been paid to you).</li> <li>• Should you not re-join the Fund within the 36 months deferment period, remember to submit your payment instructions to the Fund before the 36 months have expired; if after a total of 5 years from your date of separation no payment instructions have been received by the Fund, your right to a benefit shall be forfeited under Article 46.</li> </ul>	<b>Yes</b> <ul style="list-style-type: none"> <li>• Should you re-join the Fund within the 36-month deferment period, your participation will be deemed to have been continuous (provided that no benefit has been paid to you).</li> <li>• Should you not re-join the Fund within the 36 months deferment period, remember to submit your payment instructions to the Fund before the 36 months have expired; should you fail to submit your benefit election and payment instructions to the Fund within the 36-month deferment period, the Fund will automatically deem you to have elected a deferred retirement benefit under Art. 30.</li> <li>• However, if after a total of 5 years after your benefit was due no payment instructions have been received by the Fund, your right to a benefit shall be forfeited under Article 46.</li> </ul>	<b>Yes</b> <ul style="list-style-type: none"> <li>• Should you re-join the Fund within the 36-month deferment period, your participation will be deemed to have been continuous (provided that no benefit has been paid to you).</li> <li>• Should you not re-join the Fund within the 36 months deferment period, remember to submit your payment instructions to the Fund before the 36 months have expired; should you fail to submit your benefit election and payment instructions to the Fund within the 36-month deferment period, the Fund will automatically deem you to have elected a deferred retirement benefit under Art. 30.</li> <li>• However, if after a total of 5 years after your benefit was due no payment instructions have been received by the Fund, your right to a benefit shall be forfeited under Article 46.</li> </ul>	<b>Yes</b> <ul style="list-style-type: none"> <li>• If you fail to submit your benefit election and payment instructions to the Fund within the 36-month deferment period, the Fund preserves your entitlement to a retirement benefit under Article 28.</li> <li>• However, if after a total of 5 years after your benefit was due no payment instructions have been received by the Fund, your right to a benefit shall be forfeited under Article 46.</li> </ul>

# BENEFITS COMPARISON CHART

## Conditions, options, attached entitlements, etc.

	<b>Retirement Benefit Art. 28</b>	<b>Early Retirement Benefit Art. 29</b>	<b>Deferred Retirement Benefit – Art. 30</b>	<b>Withdrawal Settlement Art. 31</b>
<b>Who is eligible to elect?</b>	If you have 5 or more years of contributory service (CS) with the Fund & you separated from service on or after reaching your normal retirement age for pension purposes (NRA).	If you have 5 or more years of contributory service (CS) with the Fund & you separated from service on or after reaching your early retirement age and prior to reaching normal retirement age for pension purposes (NRA).	If you have 5 or more years of contributory service (CS) with the Fund & you separated from service prior to reaching your normal retirement age for pension purposes (NRA).	If you have any period of contributory service (CS) with the Fund; except, if you have 5 or more years of contributory (CS) and at the date of separation have reached your normal retirement age for pension purposes (NRA), you CANNOT elect a Withdrawal Settlement.
<b>When does the benefit become payable?</b>	Following your separation from service at normal retirement age or later. Your entitlement date is the date following the date of your separation from service.	Following your separation from service at early retirement age or later but prior to reaching normal retirement age. Your entitlement date is the date following the date of your separation from service.	Upon reaching your normal retirement age or, <u>at your request</u> , any date between your early retirement age and normal retirement age. Normally, your entitlement date is the date following the date at which you reach your normal retirement age; however, at your request, your benefit could come into payment at any date between your early and normal retirement age in which case a reduction factor would be applied to your entitlement, for life, based on your years of contributory service and the number of years (and pro-rated months) that separate you from NRA.	Following separation from service at any age.
<b>Until when is the benefit payable?</b>	<b>For life</b>	<b>For life</b>	<b>For life</b>	This is a one-time lump sum cash payment; once paid, you have relinquished all rights to any other form of benefit from the Fund.

# UNJSPF BENEFIT COMPARISON CHART

	<b>Retirement Benefit Art. 28</b>	<b>Early Retirement Benefit Art. 29</b>	<b>Deferred Retirement Benefit – Art. 30</b>	<b>Withdrawal Settlement Art. 31</b>
<b>Is it adjusted for cost of living over time?</b>	<b>YES</b> , based on the Consumer Price Index (CPI) for the USA or your country of residence if you so elected.	<b>YES</b> , based on the Consumer Price Index (CPI) for the USA or your country of residence if you so elected.	<b>YES</b> , based on the Consumer Price Index (CPI) for the USA or your country of residence if you so elected. Cost of living adjustments (COLA) would be applied starting your early retirement age, regardless of the date you choose for this benefit to come into payment.	<b>NO</b>
<b>How is the benefit calculated?</b>	<p>Full retirement benefit, which is calculated on the basis of your number of years of contributory service and your final average remuneration (FAR) (i.e. the 36 completed calendar months of your highest pensionable remuneration within the last 5 years of your contributory service). You have the option to commute up to max. 1/3 of your full entitlements into a one-time lump sum cash payout payable at the date of benefit implementation; your periodic entitlement payable for life would be proportionately reduced for life.</p> <p>For further details, please see Article 28 of the Fund's Regulations.</p>	<p>Early retirement benefit is calculated on the basis of your number of years of contributory service and your final average remuneration (FAR) (i.e. the 36 completed calendar months of your highest pensionable remuneration within the last 5 years of your contributory service).</p> <p>Because this benefit is payable earlier than your normal retirement age, a reduction factors will be applied to your entitlement, for life. The extent of the reduction depends on your age at the time of separation, i.e. the year(s) and month(s) that separate you from your normal retirement age, and the length of your contributory service. You have the option to commute up to max. 1/3 of</p>	<ul style="list-style-type: none"> <li>• <b>Benefit adjusted for cost of living increases from age 55 onward for those who separated from service on or after 31 December 1989</b></li> <li>• If you elect to be paid at any date after your early retirement age and <u>prior</u> to reaching your normal retirement age, your benefit would be reduced for life in the same manner as an early retirement benefit.</li> </ul> <p>For further details, please see Article 30 of the Fund's Regulations &amp; Article 27 of the Pension Adjustment System.</p>	<ul style="list-style-type: none"> <li>• It is a one-time payment representing the reimbursement of your own contributions plus interest.</li> <li>• If your contributory service was for less than 5 years, the interest earned will be at the rate of 3.25%.</li> <li>• If your contributory service was for 5 or more years, the payment would consist of the reimbursement of your own contributions plus the interest earned, increased by 10 per cent for each year in excess of five up to a maximum of 100 per cent over your own contributions amount.</li> </ul> <p>For further details, please see Articles 11 &amp; 31 of the Fund's Regulations.</p>



# UNJSPF BENEFIT COMPARISON CHART

	Retirement Benefit Art. 28	Early Retirement Benefit Art. 29	Deferred Retirement Benefit – Art. 30	Withdrawal Settlement Art. 31
		<p>your full entitlements into a one-time lump sum cash payout payable at the date of benefit implementation; your periodic entitlement payable for life would be proportionately reduced for life.</p> <p>For further details, please see Article 29 of the Fund’s Regulations.</p>		
<b>Is it possible to commute part of the benefit into a lump sum?</b>	<b>YES</b> , it is possible to commute up to max. one third of the benefit into a onetime cash lump sum. You could elect any lump sum amount for as long as it does not exceed the max. 1/3 <sup>rd</sup> . The balance would be payable for life as a reduced monthly pension benefit. The higher the lump sum, the lower your monthly benefit payable for life.	<b>YES</b> , it is possible to commute up to max. one third of the benefit into a onetime cash lump sum. You could elect any lump sum amount for as long as it does not exceed the max. 1/3 <sup>rd</sup> . The balance would be payable for life as a reduced monthly pension benefit. The higher the lump sum, the lower your monthly benefit payable for life.	<ul style="list-style-type: none"> <li>• In general <b>NO</b>.</li> <li>• Should you have elected or were deemed to have elected a Deferred retirement benefit, IF the benefit was not yet due in payment, you are allowed to change your entitlement to a Withdrawal Settlement under Article 31. However, in that case, you would not be entitled to restore such Withdrawal Settlement at a later stage, should you again become a UNJSPF participant.</li> </ul>	A Withdrawal Settlement is a one-time cash payment.
<b>Does the benefit carry prospective surviving spouse’s benefit?</b>	<b>YES</b> The value of this surviving spouse’s benefit would be 50% of your full entitlement (prior to commutation of part of your benefit into a lump sum if such was the case); such surviving spouse’s benefit would be payable for life and subject to cost of living adjustments.	<b>YES</b> The value of this surviving spouse’s benefit would be 50% of your full entitlement (prior to commutation of part of your benefit into a lump sum if such was the case); such surviving spouse’s benefit would be payable for life and subject to cost of living adjustments.	<b>YES</b> (unless commuted into a lump sum). The value of this surviving spouse’s benefit would be 50% of your entitlement; such surviving spouse’s benefit would be payable for life and subject to cost of living adjustments.	<b>NO</b>

# UNJSPF BENEFIT COMPARISON CHART

	<b>Retirement Benefit Art. 28</b>	<b>Early Retirement Benefit Art. 29</b>	<b>Deferred Retirement Benefit – Art. 30</b>	<b>Withdrawal Settlement Art. 31</b>
<b>Does the benefit carry child benefit for each child under the age of 21?</b>	<b>YES</b> , for children younger than age 21, payable until the end of the month during which they reach age 21, or beyond age 21 for children recognized by the Fund as disabled children, in which case the benefit is payable for as long as the disability lasts.	<b>YES</b> . However, child benefit(s) will become payable <b>ONLY</b> upon your reaching normal retirement age and only for those children who will still be under age 21 at that time, payable until the end of the month during which they reach age 21, or beyond age 21 for children recognized by the Fund as disabled children, in which case the benefit is payable for as long as the disability lasts.	<b>NO</b>	<b>NO</b>
<b>What will happen if you re-join the Pension Fund?</b>	<ul style="list-style-type: none"> <li>• If you re-join the Fund after a periodic pension benefit was put into payment, you will start a new period of contributory service in the Fund; in that case payment of your periodic benefit will be suspended and no benefit is payable until you again separate from service. You will earn a new benefit entitlement for this new period of Fund participation and upon your separation from service you will be entitled to elect another benefit from the Fund. Your existing retirement benefit will be re-instated effective the date following your most recent separation date.</li> <li>• Because you already earned a first retirement entitlement</li> </ul>	<ul style="list-style-type: none"> <li>• If you re-join the Fund after a periodic pension benefit was put into payment, you will start a new period of contributory service in the Fund; in that case payment of your periodic benefit will be suspended and no benefit is payable until you again separate from service. You will earn a new benefit entitlement for this new period of Fund participation and upon your separation from service you will be entitled to elect another benefit from the Fund. Your existing retirement benefit will be re-instated effective the date following your most recent separation date.</li> <li>• Because you already earned a first retirement entitlement</li> </ul>	<ul style="list-style-type: none"> <li>• If your deferred retirement benefit is <b>NOT</b> yet in payment, and you re-join the Fund after a period of break in service of more than 36 months, even before payment of your deferred retirement benefit commenced, you will start a new period of Fund participation, for which you will earn a new benefit from the Fund. Note that you will not be entitled to restore your prior period of contributory service for which you earned the deferred retirement benefit.</li> <li>• Because you already earned a first retirement entitlement from the Fund, you have acquired vested pension rights, meaning you do not</li> </ul>	<ul style="list-style-type: none"> <li>• If a Withdrawal Settlement was paid to you and you re-join the Fund, you may elect to restore your most recent prior contributory service by informing the UNJSPF in writing of your intent within 12 months from the date you re-entered into Pension Fund participation.</li> <li>• If <b>NO</b> Withdrawal Settlement was paid to you and you return to service and re-join the Fund within 36 months from the date of your separation, your UNJSPF participation will be deemed to have been continuous. The period between your date of separation and date of rejoining the Fund would be considered a Break in Service</li> </ul>

# UNJSPF BENEFIT COMPARISON CHART

	Retirement Benefit Art. 28	Early Retirement Benefit Art. 29	Deferred Retirement Benefit – Art. 30	Withdrawal Settlement Art. 31
	<p>from the Fund, you have acquired vested pension rights, meaning you do not need to again fulfill the 5 year contributory service requirement to become entitled to a pension benefit from the Fund.</p>	<p>from the Fund, you have acquired vested pension rights, meaning you do not need to again fulfill the 5 year contributory service requirement to become entitled to a pension benefit from the Fund.</p>	<p>need to again fulfill the 5 year contributory service requirement to become entitled to a pension benefit from the Fund.</p> <ul style="list-style-type: none"> <li>• However, if your deferred retirement benefit is NOT yet in payment and you return to service and re-enter the Fund <u>within</u> 36 months from the date of your separation, your pension participation will be deemed to have been continuous.</li> <li>• If you re-join the Fund AFTER a periodic pension benefit was put into payment, you will start a new period of contributory service in the Fund; in that case payment of your periodic benefit will be suspended and no benefit is payable until you again separate from service. You will earn a new benefit entitlement for this new period of Fund participation and upon your separation from service you will be entitled to elect another benefit from the Fund. Your existing retirement benefit will be re-instated effective the date following your most recent separation date.</li> </ul> <p>NB: If you were <b>deemed</b> to have elected a Deferred</p>	<p>(BIS) which cannot be made pensionable at any time.</p>
			<p>Retirement benefit and wish to change this entitlement to a Withdrawal Settlement, this is possible under Administrative Rule J.2, provided the benefit was not yet in payment and upon written request from you to make such change; however, in that case, you would <u>not</u> be entitled to later restore the period of contributory service for which the Withdrawal Settlement was paid if you rejoined the Fund at a later stage.</p>	

**The main benefit  
options one by one:**

**EACH BENEFIT**

**IN DETAIL**



# WITHDRAWAL SETTLEMENT Article 31



# The WITHDRAWAL SETTLEMENT (Article 31)

-The Withdrawal Settlement is a **one-time payment** that relinquishes all rights to a periodic retirement benefit

-No vesting period is required

-You must be younger than your NRA to be eligible for this benefit\*

- If you separate from service before having accumulated 5 years of CS, this is the only benefit you are entitled to.
- You will receive:
  - your OWN contributions
  - plus compound interest (3.25%).
- If you separate from service with 5 years or more of CS and opt for the payment of a WS, you will receive the above increased by 10% for each year in excess of 5 up to a max. of 100%.
- **The WS does NOT include the contributions paid by your employing organization!**
- \*The Withdrawal Settlement option is NOT available if you separate from service on or after your Normal Retirement Age for pension purposes (NRA) unless you have less than 5 years of contributory service.

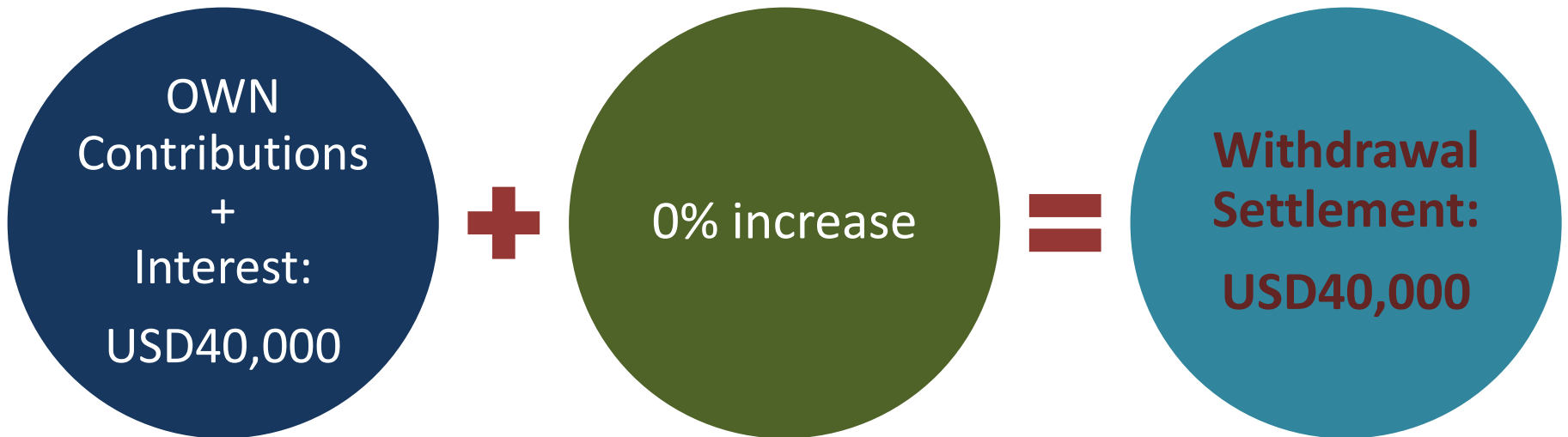
# Let's CALCULATE

a Withdrawal Settlement



# The WITHDRAWAL SETTLEMENT (Article 31)

- **4 Contributory Service (CS) years at separation date =>**  
i.e. **ZERO** CS years **over** 5 years of CS
- **No additional value is payable**, since CS is less than 5 years.
- **Total Withdrawal Settlement payable is the participant's OWN contributions plus the interest they earned:**





# The WITHDRAWAL SETTLEMENT (Article 31)

- **7 ½ Contributory Service (CS) years at separation date =>**  
i.e. 2.5 CS years **over** 5 years of CS
- 2.5 CS years x 10% (additional value) => **25% increase** over  
the amount of the beneficiary's total own contribution and  
interest:



# The WITHDRAWAL SETTLEMENT (Article 31)

- **10 Contributory Service (CS) years at separation date =>**  
i.e. 5 CS years **over** 5 years of CS
- 5 CS years x 10% (additional value) => **50% increase over**  
the amount of the beneficiary's total own contribution and  
interest:



# The WITHDRAWAL SETTLEMENT (Article 31)

- **15 Contributory Service (CS) years at separation date =>**  
i.e. 10 CS years **over** 5 years of CS
- 10 CS years x 10% (additional value) => **max. 100% increase**  
over the amount of the beneficiary's total own contribution  
and interest:



# The WITHDRAWAL SETTLEMENT (Article 31)

- **20 Contributory Service (CS) years at separation date =>**  
i.e. 15 CS years **over** 5 years of CS. However, **maximal additional value is 100%!**
- **=> max. 100% increase** over the amount of the beneficiary's total own contribution and interest:



**Estimate**  
**Withdrawal**  
**Settlement**  
**Art. 31**

## HOW TO READ AN ESTIMATE?

Example of a **BENEFIT ESTIMATE** where **contributory service was LESS THAN 5 YEARS** at separation date [i.e. only a Withdrawal Settlement can be paid out by the Fund]

# IPAS SELF SERVICE ESTIMATE

SUBJECT: ESTIMATE OF YOUR PENSION ENTITLEMENT

The estimate you requested is provided below. Please note that it is unaudited based on information provided by your employing Organization. An accurate determination can be made only after your separation from service has actually taken place, at which time all data will be audited. For your convenience, you may obtain information on pension issues and forms in self-service <https://member.unjspf.org> and from our Website [www.unjspf.org](http://www.unjspf.org)

DOB: 10/03/1986 (Normal Retirement Age: 65)

DATE OF SEPARATION 31 December 2023


Separation Date

WITHDRAWAL SETTLEMENT - ARTICLE 31 \$ 34,159.13

Art. 31  
Withdrawal  
Settlement  
amount payable

# HOW TO READ AN ESTIMATE?

Example of a **BENEFIT ESTIMATE** where contributory service at separation date is 5 or more years and separation date is EARLIER than Early or Normal Retirement Ages (NRA)  
[i.e. two benefit options AND prospective surviving spouse's benefit under Art. 30]

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Web: <http://www.unjspf.org>

Ref: [redacted]  
PENSION NO [redacted]

27 April 2018

PERSONAL AND CONFIDENTIAL

TO: [redacted]

## IPAS SELF SERVICE ESTIMATE

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Separation Date

DOB: 06/03/1971 (Normal Retirement Age: 62)

DATE OF SEPARATION

30 June 2018

**FULL DEFERRED RETIREMENT - ARTICLE 30**

AT AGE 62 . . . . .PER YEAR

\$ 34,837.08

PROSPECTIVE SURVIVOR  
(ARTICLE 34/35). . . . PER YEAR

\$ 17,418.60

**WITHDRAWAL SETTLEMENT - ARTICLE 31**

\$ 258,017.24

Art. 30  
Deferred Retirement  
Benefit payable for life  
as of NRA

Art. 34/35  
Prospective Surviving  
Spouse's Benefit  
(applicable in this case)

Art. 31  
Withdrawal  
Settlement

**“NORMAL”  
RETIREMENT  
BENEFIT  
Article 28**





# The 'Normal' RETIREMENT BENEFIT (Article 28)

...is a periodic benefit that is payable for life, monthly in arrears and unreduced on account of age. It is adjusted for cost of living over time. You must have vested pension rights.

- It carries prospective surviving spouse's rights as well as a surviving child's benefit for each child under age 21 at the date of the retiree's death.
- A child's benefit (i.e. child's allowance) is also payable during the retiree's life time, together with their regular monthly benefit, for each child under age 21; it is payable until the end of the child's 21<sup>st</sup> birthday month.
- Such benefit (child allowance OR surviving child's benefit) is also payable to any child OVER age 21 and found by the Fund's Staff Pension Committee (SPC) to be incapacitated by illness or injury for substantial gainful employment.
- There is no limitation on the number of child's benefits payable, however there is a limit on the total amount payable as child's benefits by the Fund.
- You are entitled to a full Retirement Benefit if...
  - You have vested your pension rights (5 years or more of CS);
  - You have reached at least your **Normal Retirement Age (NRA)**, i.e. 60, 62 or 65 (depending on your date of entry into the Fund);
- The Retirement Benefit allows for its partial commutation into a lump sum (known as the 1/3<sup>rd</sup> lump sum), payable as a one-time cash payment at the time of separation. The balance would be payable as a reduced monthly pension for life.
- This benefit is payable effective the date following your separation from service date.

# Let's CALCULATE

a “Normal” Retirement benefit



**Scenario #1**

**G6/11**

## “Normal” Retirement Pension Calculation (Age at COB = NRA) – Art. 28:

### ELEMENTS RELEVANT FOR CALCULATION:

- Grade at COB: **G6/11**
- Duty station: **Geneva**
- Length of Contributory Service: **31 years 3 months (i.e. 31.25 years)**
- Rate of Accumulations (ROA):
  - 1.50% for first **5** years = **7.50%**
  - 1.75% for next **5** years = **8.75%**
  - 2.00% for next **21.25** years = **42.50%**

**58.75%**
- Final Average Remuneration (FAR) : **USD145,509.00**

### CALCULATION:

**1. Full Annual Pension** (without any lump sum payment):

**USD145,509.00 (FAR) x 58.75% (ROA) = USD85,486.56/year (->i.e. USD7,123.88/month)**

**2. Reduced Annual Pension (with max. 1/3<sup>rd</sup> lump sum):**

**(1/3 of USD85,486.54) x 12.6940 (estimated actuarial factor) =**

**USD361,685.83 (max. 1/3<sup>rd</sup> lump sum amount)**

**Reduced Pension (2/3 of USD85,486.54) = USD56,993.88 (USD4,749.49/month)**



## **THIS G6/11 RETIREE HAS THE FOLLOWING OPTIONS:**

**1. To receive annually, for life, a “full” periodic retirement benefit of USD85,486.56 (without any lump sum payment);**

**OR**

**2. To receive annually, for life, a reduced periodic retirement benefit of USD56,993.88 together with a one-time lump sum payment of USD361,685.83.**

-The retiree could of course opt to receive less than the max. lump sum, in which case his periodic, lifelong, benefit would be proportionately reduced.

-In some cases, the max. lump sum could be the value of the staff member’s own contributions plus interest if this amount turns out to be higher than the 1/3<sup>rd</sup> lump sum.

# Scenario #2

P4/13

## Normal Retirement Pension Calculation (Age at COB = NRA):

### ELEMENTS RELEVANT FOR CALCULATION:

- Grade at COB: **P4/top step**
- Duty station: **anywhere**
- Length of Contributory Service: **25 years**
- Rate of Accumulations (ROA):

1.50% for first 5 years =	7.50%	}	46.25%
1.75% for next 5 years =	8.75%		
2.00% for next 15 years =	30.00%		

- Final Average Remuneration (FAR) : **USD209,560.00**

### CALCULATION:

-Full Annual Pension (without any lump sum payment):

**USD209,560.00 (FAR) x 46.25% (ROA) = USD96,621.50/year (->i.e. USD8,076.79/month)**

-Reduced Annual Pension (with max. 1/3<sup>rd</sup> lump sum):

**(1/3 of USD96,621.50) x 11.697 (estimated actuarial factor) =**

**USD376,690.00 (max. 1/3<sup>rd</sup> lump sum amount)**

**Reduced Pension (2/3 of USD96,621.50) = USD64,417.55 (USD5,368.13/month)**



## **THIS P4/13 RETIREE HAS THE FOLLOWING OPTIONS:**

**1. To receive annually, for life, a “full” periodic retirement benefit of USD96,621.50 (without any lump sum payment);**

**OR**

**2. To receive annually, for life, a reduced periodic retirement benefit of USD64,417.55 together with a one-time lump sum payment of USD 376,690.00.**

-The retiree could of course opt to receive less than the max. lump sum, in which case his periodic, lifelong, benefit would be proportionately reduced.

-In some cases, the max. lump sum could be the value of the staff member’s own contributions plus interest if this amount turns out to be higher than the 1/3<sup>rd</sup> lump sum.



**Estimates**  
**“Normal”**  
**Retirement Benefit**  
**Art. 28**

## HOW TO READ AN ESTIMATE?

Example of a **BENEFIT ESTIMATE** where beneficiary **REACHED Normal Retirement Age (NRA)**  
[with prospective surviving spouse's benefit (Art. 34) and under 2. max 1/3<sup>rd</sup> lump sum option]

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Ref: [REDACTED]  
PENSION NO: [REDACTED]  
PERSONAL AND CONFIDENTIAL  
TO: [REDACTED]

16 October 2019

### IPAS SELF SERVICE ESTIMATE

SUBJECT: ESTIMATE OF YOUR PENSION ENTITLEMENT

The estimate you requested is provided below. Please note that it is unaudited based on information provided by your employing Organization. An accurate determination can be made only after your separation from service has actually taken place, at which time all data will be audited. For your convenience you may obtain information on pension issues and forms in self-service <https://member.unjspf.org> and from our website [www.unjspf.org](http://www.unjspf.org)

DOB: 06/03/1971 (Normal Retirement Age: 62)

DATE OF SEPARATION

31 March 2033

#### RETIREMENT - ARTICLE 28

1. FULL PENSION . . . . . PER YEAR \$ 95,270.28

PROSPECTIVE SURVIVOR  
(ARTICLE 34/35). . . . . PER YEAR \$ 47,635.20

OR

2. REDUCED PENSION . . . . . PER YEAR \$ 52,836.96

TOGETHER WITH LUMP SUM (MAXIMUM) \$ 546,174.83

PROSPECTIVE SURVIVOR  
(ARTICLE 34/35). . . . . PER YEAR \$ 47,635.20

Separation Date

Art. 28  
Full  
Retirement Benefit  
payable for life,  
**WITHOUT  
Lump Sum**

Art. 34/35  
Prospective  
Survivor's Benefit  
(applicable in this case)

Art. 28  
Reduced Retirement  
Benefit payable for  
life together  
**WITH  
MAX. 1/3rd  
Lump Sum**  
(default LS amount  
provided)

## HOW TO READ AN ESTIMATE?

Example of a **BENEFIT ESTIMATE** where beneficiary **REACHED Normal Retirement Age (NRA)**  
[with prospective surviving spouse's benefit (Art. 34) and under 2. fix lump sum amount as elected by beneficiary]

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Ref: [REDACTED]  
PENSION NO: [REDACTED]  
PERSONAL AND CONFIDENTIAL  
TO: [REDACTED]

16 October 2019

### IPAS SELF SERVICE ESTIMATE

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DOB: 06/03/1971 (Normal Retirement Age: 62)

DATE OF SEPARATION 31 March 2033

#### RETIREMENT - ARTICLE 28

1. FULL PENSION . . . . . PER YEAR \$ 95,270.28

PROSPECTIVE SURVIVOR (ARTICLE 34/35). . . . . PER YEAR \$ 47,635.20

OR

2. REDUCED PENSION . . . . . PER YEAR \$ 87,496.20  
TOGETHER WITH LUMP SUM (MAXIMUM) **\$ 100,000.00**

PROSPECTIVE SURVIVOR (ARTICLE 34/35). . . . . PER YEAR \$ 47,635.20

You have provided the following lump sum choice for the calculation of your future benefit:

LUMP SUM %: or **FIXED LUMP SUM AMOUNT: 100000.00**

Art. 28  
Full  
Retirement Benefit  
payable for life,  
**WITHOUT  
Lump Sum**

Art. 28  
Reduced Retirement  
Benefit payable for  
life together  
**WITH  
FIX Lump Sum of  
100,000USD  
(as elected by  
beneficiary)**

Separation Date

Art. 34/35  
Prospective  
Survivor's Benefit  
(applicable in this case)

**EARLY  
RETIREMENT  
BENEFIT  
Article 29**



# The EARLY RETIREMENT BENEFIT (Article 29)

...is a periodic benefit that is payable for life, monthly in arrears, reduced on account of age. It is adjusted for cost of living over time. You must have vested pension rights.

- It is smaller than the Art. 28 benefit to reflect that it would commence into payment sooner than your NRA and that it is expected to be paid over a longer period.
- The extent of the reduction depends on your age at the time of separation and the length of CS.
- It carries prospective surviving spouse's rights as well as a child's benefit for each child under age 21 at the date of the retiree's death; it would be payable until the child reaches age 21.
- A child's benefit (i.e. child's "allowance") is also payable during the retiree's life time, together with their regular monthly benefit; this allowance would be payable as of the retiree's NRA for each child still under age 21 at the date the retiree reached their NRA; it is payable until the end of the child's 21st birthday month.
- Such benefit (child allowance OR surviving child's benefit) is also payable to any child OVER age 21 and found by the Fund's Staff Pension Committee (SPC) to be incapacitated by illness or injury for substantial gainful employment.
- There is no limitation on the number of child's benefits payable, however there is a limit on the total amount payable as child's benefits by the Fund.
- You are entitled to elect an Early Retirement Benefit if...
  - You have vested your pension rights (**5 years or more of CS**);
  - **You have reached at least your early retirement age 55 or 58 (depending on your date of entry into the Fund) on the date of separation from service but not yet your NRA.**
- The Early Retirement Benefit allows for its partial commutation into a lump sum (known as the 1/3<sup>rd</sup> lump sum), payable as a one-time cash payment at the time of separation. The balance would be payable as a reduced monthly pension for life.
- **This benefit is payable effective the date following your separation from service date.**

# The EARLY RETIREMENT BENEFIT (Article 29)

- The early retirement benefit would be smaller than the full retirement benefit since it would commence sooner and would be paid over a longer period.
- The extent of the reduction depends on:
  - **the age when the periodic benefit begins** to determine the number of years and months that the beneficiary is younger than their NRA; and
  - **the length of the participant's contributory service** to determine the applicable reduction factor;
- If date of entry before 01 January 2014 (ERA = 55) the following reduction factors apply based on the length of contributory service:

<u>&lt; 25 years</u>	<u>25 to 30</u>	<u>&gt; 30 years</u>
6% per year	3% per year*	1% per year*
- If date of entry on or after 01 January 2014 (ERA = 58) the following reduction factors apply based on the length of contributory service:

<u>&lt; 25 years</u>	<u>&gt;25 years</u>
6% per year	4% per year*

*\* Note that a 'reduced' reduction factor rate (of 4%, 3% or 1%), if applicable, shall not apply for more than max. 5 years; hence, if at the date of separation the participant was more than 5 years younger than their NRA, the reduced reduction factor would apply for max. 5 of the years that they are younger than their NRA and for every additional year (and month) the reduction factor would revert to 6%.*


**Estimate**

**“Early”**

**Retirement Benefit**

**Art. 29**

Example of a **BENEFIT ESTIMATE** where beneficiary **REACHED Early Retirement Age** but is **YOUNGER than Normal Retirement Age (NRA)**  
 [with prospective surviving spouse's benefit (Art. 34)]

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 Web: <http://www.unjspf.org>

Ref: [REDACTED]  
 PENSION NO: [REDACTED] 26 April 2018

PERSONAL AND CONFIDENTIAL

TO: [REDACTED]

### IPAS SELF SERVICE ESTIMATE

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DOB: 06/03/1971 (Normal Retirement Age: 62)

DATE OF SEPARATION: 31 March 2026

<b>EARLY RETIREMENT - ARTICLE 29</b>	
1. FULL PENSION . . . . . PER YEAR	\$ 38,345.64
PROSPECTIVE SURVIVOR (ARTICLE 34/35) . . . . . PER YEAR	\$ 19,172.88
OR	
2. REDUCED PENSION . . . . . PER YEAR	\$ 14,628.96
TOGETHER WITH LUMP SUM (MAXIMUM)	\$ 330,944.19
PROSPECTIVE SURVIVOR (ARTICLE 34/35) . . . . . PER YEAR	\$ 19,172.88
<b>FULL DEFERRED RETIREMENT - ARTICLE 30</b>	
AT AGE 62 . . . . . PER YEAR	\$ 65,548.20

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PROSPECTIVE SURVIVOR (ARTICLE 34/35) . . . . . PER YEAR	\$ 32,774.16
<b>WITHDRAWAL SETTLEMENT - ARTICLE 31</b>	<b>\$ 661,888.38</b>

Art. 29  
 Full  
 Early Retirement  
 Benefit payable for  
 life, **WITHOUT**  
**Lump Sum**

Art. 29  
 Reduced  
 Early Retirement  
 Benefit payable for  
 life, together  
**WITH**  
**MAX. Lump Sum**

Art. 30  
 Deferred Retirement  
 Benefit payable for  
 life **as of NRA**

Art. 31  
 Withdrawal  
 Settlement

Separation Date

Art. 34/35  
 Prospective  
 Surviving Spouse's  
 Benefit (applicable in  
 this case)



**DEFERRED  
RETIREMENT  
BENEFIT  
Article 30**



# The DEFERRED RETIREMENT BENEFIT (Article 30)\*

... is a periodic benefit that is payable for life, monthly in arrears, reduced on account of age if paid earlier than NRA. The extent of the reduction depends on your age at the time of separation and the length of CS. You must have vested pension rights.


- You are entitled to elect a Deferred Retirement Benefit once you have you have vested your pension rights (**5 years or more of CS**) at **any age under NRA** (even if younger than age 55 or 58).
- You must have reached at least 'early retirement age' 55 or 58 for the benefit to come into payment; i.e. choosing this benefit means you decided to leave your monies with the Fund until you reach NRA or at least age 55 or 58.
- The full deferred benefit would be payable only at NRA. Payment at any date between age 55/58 and NRA would be reduced in the same manner as an Early Retirement Benefit.
- **YOU decide at which date/age you want the benefit to come into payment, i.e. you can influence the applicable reduction factor** (the closer to your NRA payments of your benefit start, the lesser the applicable reduction factor).
- **The Deferred Retirement Benefit does NOT allow for its partial commutation into a lump sum.**
- The Deferred Retirement Benefit carries prospective surviving spouse's rights, however...
- ... it **NEVER carries an entitlement to a child's benefit !**

*\* Do not confound this benefit with the option to 'defer your benefit election or payment' under Article 32 (explanation upcoming!)*

**Estimates**  
**“Deferred”**  
**Retirement Benefit**  
**Art. 30**

# HOW TO READ AN ESTIMATE?

Example of a BENEFIT ESTIMATE where separation date is EARLIER than Early or Normal Retirement Ages (NRA)  
[with prospective surviving spouse's benefit (Art. 34)]

**UNITED NATIONS**  **NATIONS UNIES**

**UNITED NATIONS JOINT STAFF PENSION FUND**  
**CAISSE COMMUNE DES PENSIONS DU PERSONNEL DES NATIONS UNIES**

**NEW YORK (Headquarters)**  
P.O. Box 5036, UNITED NATIONS, N.Y., N.Y. 10017  
Tel: (212) 963-6931; Fax: (212) 963-3146  
Email: [UNJSPF@UN.ORG](mailto:UNJSPF@UN.ORG)  
Cable: UNATIONS NEWYORK  
Web: <http://www.unjspf.org>

**OFFICE AT GENEVA**  
c/o PALAIS DES NATIONS  
CH 1211, Geneva 10  
Tel: +41 (0) 22 928 8800; Fax: +41 (0) 22 928 9099  
E-mail: [UNJSPE.GVA@UNJSPE.ORG](mailto:UNJSPE.GVA@UNJSPE.ORG)  
Web: <http://www.unjspf.org>

Ref: [redacted]  
PENSION NO [redacted]

27 April 2018

PERSONAL AND CONFIDENTIAL

TO: [redacted]

## IPAS SELF SERVICE ESTIMATE

SUBJECT: ESTIMATE OF YOUR PENSION ENTITLEMENT

The estimate you requested is provided below. Please note that it is unaudited based on information provided by your employing Organization. An accurate determination can be made only after your separation from service has actually taken place, at which time all data will be audited. For your convenience, you may obtain information on pension issues and forms in self-service <https://member.unjspf.org> and from our Website [www.unjspf.org](http://www.unjspf.org)

DOB: 06/03/1971 (Normal Retirement Age: 62)

DATE OF SEPARATION

30 June 2018

**FULL DEFERRED RETIREMENT - ARTICLE 30**

AT AGE 62 . . . . .PER YEAR

\$ 34,837.08

PROSPECTIVE SURVIVOR  
(ARTICLE 34/35). . . . PER YEAR

\$ 17,418.60

**WITHDRAWAL SETTLEMENT - ARTICLE 31**

\$ 258,017.24

Separation Date

Art. 30  
Deferred Retirement  
Benefit payable for life  
as of NRA

Art. 31  
Withdrawal  
Settlement

Art. 34/35  
Prospective Surviving  
Spouse's Benefit  
(applicable in this case)

Example of a **BENEFIT ESTIMATE** where beneficiary **REACHED Early Retirement Age** but is **YOUNGER than Normal Retirement Age (NRA)**  
 [with prospective surviving spouse's benefit (Art. 34)]

**UNITED NATIONS**  **NATIONS UNIES**  
**UNITED NATIONS JOINT STAFF PENSION FUND**  
**CAISSE COMMUNE DES PENSIONS DU PERSONNEL DES NATIONS UNIES**  
 NEW YORK (Headquarters) OFFICE AT GENEVA  
 P.O. Box 5036, UNITED NATIONS, N.Y., N.Y. 10017 c/o PALAIS DES NATIONS  
 Tel: (212) 963-6931; Fax: (212) 963-3145 CH 1211, Geneva 10  
 Email: [UNJSPF@UN.ORG](mailto:UNJSPF@UN.ORG) Tel: +41 (0) 22 928 8800; Fax: +41 (0) 22 928 9099  
 Cable: UNATIONS NEWYORK E-mail: [UNJSPF.GVA@UNJSPF.ORG](mailto:UNJSPF.GVA@UNJSPF.ORG)  
 Web: <http://www.unjspf.org> Web: <http://www.unjspf.org>

Ref: [REDACTED]  
 PENSION NO: [REDACTED]

26 April 2018

PERSONAL AND CONFIDENTIAL

TO: [REDACTED]

**IPAS SELF SERVICE ESTIMATE**

SUBJECT: ESTIMATE OF YOUR PENSION ENTITLEMENT

The estimate you requested is provided below. Please note that it is unaudited based on information provided by your employing Organization. An accurate determination can be made only after your separation from service has actually taken place, at which time all data will be audited. For your convenience, you may obtain information on pension issues and forms in self-service <https://member.unjspf.org> and from our website [www.unjspf.org](http://www.unjspf.org)

DOB: 06/03/1971 (Normal Retirement Age: 62)

DATE OF SEPARATION 31 March 2026

**EARLY RETIREMENT - ARTICLE 29**

1. FULL PENSION . . . . . PER YEAR	\$ 38,345.64
PROSPECTIVE SURVIVOR (ARTICLE 34/35) . . . . . PER YEAR	\$ 19,172.88
OR	
2. REDUCED PENSION . . . . . PER YEAR	\$ 14,628.96
TOGETHER WITH LUMP SUM (MAXIMUM)	\$ 330,944.19
PROSPECTIVE SURVIVOR (ARTICLE 34/35) . . . . . PER YEAR	\$ 19,172.88

**FULL DEFERRED RETIREMENT - ARTICLE 30**

AT AGE 62 . . . . . PER YEAR \$ 65,548.20

PROSPECTIVE SURVIVOR (ARTICLE 34/35) . . . . . PER YEAR \$ 32,774.16

**WITHDRAWAL SETTLEMENT - ARTICLE 31** \$ 661,888.38

Art. 29  
 Full  
 Early Retirement  
 Benefit payable for  
 life, **WITHOUT**  
**Lump Sum**

Art. 29  
 Reduced  
 Early Retirement  
 Benefit payable for  
 life, together  
**WITH**  
**MAX. Lump Sum**

Art. 30  
 Deferred Retirement  
 Benefit payable for  
 life **as of NRA**

Art. 31  
 Withdrawal  
 Settlement

Separation Date

Art. 34/35  
 Prospective  
 Surviving Spouse's  
 Benefit (applicable in  
 this case)

# COMMON MISCONCEPTION...

*“I have heard that I must have 15, 25, or 30 years of service when I retire to be entitled to a pension benefit. Is this correct?”*

**NO. THIS IS NOT CORRECT!**

**Those “magic” figures relate to...**

- The 15 year figure relates to the **increased Withdrawal Settlement** (10% increase each year of CS after 5 years, up to max. 15 years). Those who separate with at least 15 years of CS and elect a WS, would have reached the max. increase of 100% over the amount of their own total contributions plus interest earned.
- The 25 or 30 year figures relate to the **reduction factor** applicable for a benefit payable earlier than NRA, i.e. **for Early Retirement or possibly Deferred Retirement** (if the retiree elected payment to start before they reach their NRA). These figure have **NO RELEVANCE** in case of retirement at the normal age of retirement for pension purposes (NRA) (or if payment of the Deferred Retirement benefit starts at NRA).

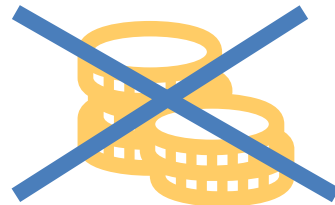


**The**

**DEFERMENT OF CHOICE**

**OPTION**

**Article 32**



# DEFERMENT OF CHOICE/PAYMENT

## (Article 32)

Keep in mind that this option open to you under **Article 32**, if you believe it might be beneficial in your case; this is not a benefit option, but an option to “**FREEZE**” your holdings in the Fund for a limited period in time:

- If you expect to re-enter the UNJSPF within 36 months from the date of separation, you may wish to defer the benefit election or payment of your benefit for a period of up to max. 36 months under Article 32 of the UNJSPF Regulations.
- Should you re-enter into participation within the 36 months, your participation is considered continuous, with a period of break in service (BIS).
- You do not earn interest on your contributions during such period of deferment under Article 32.
- Be mindful to be informed about the related benefit forfeiture conditions under Article 46!
- If you elect this option, only page 1 of form PENS.E7 or PENS.E6 must be submitted at the time of separation. The following page(s) of the payment instruction form must NOT be submitted, else the form is invalid.
- You can request payment of your benefit/make a benefit election at any time during the 36 months deferment period.
- For those who elected Art. 32 and separated with 5 or more years of Contributory Service (CS), i.e. with vested pension rights, should you NOT re-enter the Fund within the 36 months deferment period, make sure to submit your benefit election on form Pens.E7 (pages 2 and 3) to the Fund before the 36 months have expired; else, the Fund will deem you to have elected a deferred retirement benefit under Article 30.



# OTHER UNJSPF BENEFITS



# DISABILITY BENEFIT Article 33



# The DISABILITY BENEFIT (Article 33)

...is a periodic benefit payable on a monthly basis if, due to an illness or injury, a participant can no longer continue working and if the illness or injury is likely to be permanent or of long duration. It is adjusted for cost of living over time. No vesting period required.

- The Disability benefit payment starts after separation from service or after all paid sick and annual leave has been exhausted. It will be paid for as long as the incapacity continues and once you reach early retirement age 55 or 58 it is payable for life.
- Either the participant or his/her organization must apply for such benefit to the UN Staff Pension Committee (SPC).

## How much is a disability benefit ?

- The benefit is roughly equivalent to the retirement benefit one would receive if s/he was to continue working until NRA at the same level and step as when the disability benefit is granted.  
There is NO lump sum option under this benefit; it is a periodic benefit payable monthly in arrears.

## Learning Material on UNJSPF website:

Information booklet: <https://www.unjspf.org/wp-content/uploads/2019/11/Disability-Benefit.pdf>

**CHILD'S BENEFIT =  
"ALLOWANCE"  
Article 36**



# The CHILD'S BENEFIT/"ALLOWANCE" (Article 36)

... is payable to each child of a retiree entitled to a "normal" or "early" retirement benefit or of a beneficiary entitled to a disability benefit; the child allowance is payable **during the beneficiary's life time**, provided the following conditions are met:

- To recipients of a disability benefit the allowance is payable from the start of their entitlement, regardless of the beneficiary's age;
- To recipients of a 'normal' or 'early' retirement benefit the allowance is payable as their normal retirement age for pension purposes (NRA) provided...
- ...the entitled child is still under age 21 at the date the retiree reached their NRA
- The child allowance is payable on a monthly basis
- The child allowance is payable until the end of the month during which the child reaches age 21...
- **...except in case of the child's disability:** a child allowance is also payable to any child OVER age 21 found by the Fund's Staff Pension Committee (SPC) to be incapacitated by illness or injury for substantial gainful employment; in that case entitlement to the child allowance continues beyond age 21, for as long as the child's disability lasts
- There is no limitation on the number of child's allowances payable to one retiree, however, there is a limit on the total amount payable as child's allowances by the Fund.

## How much is a child allowance?

- The "Child Allowance" would be equivalent to the allowance paid as such by the former employing organization.

## Learning Material on UNJSPF website:

Whiteboard videos: <https://www.unjspf.org/whiteboard-videos/>

Information booklet: <https://www.unjspf.org/wp-content/uploads/2017/02/Survivors-Benefits-1.pdf>

**All the survivors  
benefits in one place:  
COMPARATIVE CHARTS**



# Benefits for Survivors

Benefit Options	Main's Benefit	When Payable
Article 34/35 – Surviving Spouse's Benefit	Death in Service Death After Service (Art 30/28/29/33)	First day of following month after death of main. DIS – day following death
Article 35 bis – Divorced Surviving Spouse's Benefit	Death in Service Death After Service (Art 30/28/29/33)	Payable prospectively following receipt of request for a divorced surviving spouse's benefit.
Article 35 ter – Surviving Spouse married after separation	Death After Service (Art 30/28/29/33)	First day of following month after death of main provided that main purchased annuity for the spouse.

# Benefits for Survivors

Benefit	Main's Benefit	Eligibility - Age	When Payable
Article 36 – Child's Benefit (together with main's benefit)	Art 28 Art 29 Art 33	Below age 21 Below age 21 at NRA Below age 21	Art 28 - Day following COB date Art 29 – Day following main's NRA Art 33- Day following COB date
Article 36(b) – Disabled Child's Benefit	Death in Service Death After Service (Art 28/29/33)	The benefit shall be awarded and continue for as long as the child remains incapacitated.	Depending on the Board's approved date
Article 36 – Surviving Child's Benefit	Death in Service Death After Service (Art 28/29/33)	Below age 21	DAS (Art 28/33) - First day of following month after death of main. DAS (Art 29) – For main that did not reach NRA, day following death. DIS – day following death



# Benefits for Survivors

Benefit Options	Main's Benefit	Eligibility	When Payable
<p><b>Article 37 – Secondary Dependent's Benefit</b></p>	<p>Death in Service Death After Service (Art 30/28/29/33)</p>	<p>Payable only when there is no surviving spouse or child entitled to a benefit.</p>	<p>Art 30/28/29/33 - First day of following month after death of main. DIS – day following death</p>
<p><b>Article 38 – Residual Settlement</b></p>	<p>Death in Service</p>	<p>No other dependents eligible for a benefit. Payment is made to the person(s) designated by the participant (in <b>form Pens.A/2</b>) in accordance with percentages (if any) set by him/her. Absence of A/2 benefit becomes payable to the Estate.</p>	<p>Upon death of participant</p>
<p><b>Article 38 – Residual Settlement</b></p>	<p>Death after Service</p>	<p>No other dependents eligible for a benefit but there is remaining residual settlement owed. Payment is made to the person(s) designated by the participant (in <b>form Pens.A/2</b>) in accordance with percentages (if any) set by him/her.</p>	<p>Upon death of retiree</p>

**SURVIVORS BENEFITS**

**ONE BY ONE:**

**EACH SURVIVOR'S**

**BENEFIT IN DETAIL**



# PRIMARY SURVIVING DEPENDENTS

Surviving spouse//  
ex-spouse//child/ren



**SURVIVING  
SPOUSE'S  
BENEFIT  
Article 34/35**



# The SURIVING SPOUSE'S BENEFIT

## (Articles 34 & 35)

...is a periodic benefit payable to your surviving spouse for life. It is adjusted for cost of living over time. No vesting period is required.

This benefit is payable if:

- You died while still in service provided your spouse was married to you at the date of your death; or
- You died after separation from service and while receiving a periodic retirement benefit from the Fund provided your spouse was married to you at the date of your separation and remained married to you until your death.
- Such benefit is payable for life to the entitled surviving spouse, even in the event that the widow/er got remarried.

### How much is a surviving spouse's benefit ?

- The entitled surviving spouse is 'automatically' entitled to a lifelong, monthly benefit equal to ½ of the late retiree's FULL retirement entitlement. The amount of this benefit is NOT affected by the late retiree's choice of receiving a lump sum as part of their retirement benefit.
- There is NO lump sum option under this entitlement. It is a periodic benefit payable monthly in arrears.
- If such benefit is payable following the death of a retiree, it will be half the full benefit to which the retiree was entitled regardless of whether or not the retiree opted to commute part of the benefit into a lump sum. It would then be half of the full benefit to which the deceased participant would have been entitled to at their NRA.
- If such benefit is payable following the death in service of a participant, it is calculated based on the value of the full retirement benefit that the participant would have been entitled to had they contributed to the Fund until their Normal Retirement Age for pension purposes (NRA).

### Learning Material on UNJSPF website:

Whiteboard videos: <https://www.unjspf.org/whiteboard-videos/>

Information booklet: <https://www.unjspf.org/wp-content/uploads/2017/02/Survivors-Benefits-1.pdf>

Additional guidelines: [https://www.unjspf.org/wp-content/uploads/2018/10/Annex\\_R\\_Guidelines011018.pdf](https://www.unjspf.org/wp-content/uploads/2018/10/Annex_R_Guidelines011018.pdf)

**DIVORCED  
SURVIVING  
SPOUSE'S  
BENEFIT  
Article 35bis**



# The DIVORCED SURVIVING SPOUSE'S BENEFIT

(Article 35bis)

... is a periodic benefit payable to your divorced surviving spouse for life if s/he meets the requirements set forth in Article 35bis(b):

- You were married to your former spouse for a continuous period of at least 10 years during which contributions were paid in your respect to the UNJSPF;
- The Divorce Settlement Agreement/Judgment does NOT expressly state that the former spouse renounced UNJSPF pension entitlements.
- Your death must have occurred within 15 years of the date when divorce became final UNLESS at the time of death you were under a legal obligation to pay maintenance to your former spouse;
- The former spouse must have reached age 40 – otherwise payment will commence upon ex-spouse's 40<sup>th</sup> birthday;

## How much is a divorced surviving spouse's benefit ?

If there is one (or more) surviving spouse(s) entitled to a widow/er's benefit, the survivor's benefit is divided between the surviving spouse(s) and the former spouse(s) in proportion to the duration of their marriages to the participant/retiree.

If there is no widow/er entitled to a survivor's benefit, the ex-spouse's benefit is equivalent to 1/2 of the full benefit payable to you during your lifetime.

There is NO lump sum option under this benefit; it is a periodic benefit payable monthly in arrears.

## Learning Material on UNJSPF website:

Whiteboard video: <https://www.unjspf.org/whiteboard-videos/>

Information booklet: [https://www.unjspf.org/wp-content/uploads/2017/01/Divorce\\_eng.pdf](https://www.unjspf.org/wp-content/uploads/2017/01/Divorce_eng.pdf)

Additional guidelines: [https://www.unjspf.org/wp-content/uploads/2018/10/Annex\\_R\\_Guidelines011018.pdf](https://www.unjspf.org/wp-content/uploads/2018/10/Annex_R_Guidelines011018.pdf)

**SURVIVING SPOUSE'S  
BENEFIT FOR SPOUSE  
MARRIED AFTER  
SEPARATION  
Article 35ter**





# The SURVIVING SPOUSE'S BENEFIT FOR A SPOUSE MARRIED AFTER SEPARATION (Article 35ter)

As from 1 April 1999, a former participant receiving a pension may elect to purchase a spouse's annuity, through a reduction of his/her periodic benefit, subject to certain limitations to protect both the Fund and the participant.

- Such election must be made within **one year** from the date of marriage;
- The election shall become effective **18 months** after the date of marriage;
- The election, once effected, may NOT be revoked except by an **explicit request in writing** by the UNJSPF retiree in case of **divorce or by death of the spouse**. A final divorce decree issued by competent national court must be provided. No payments will be refunded; such payments will not convey to the divorced spouse a benefit entitlement from UNJSPF either.

## **Learning Material on UNJSPF website:**

Whiteboard videos: <https://www.unjspf.org/whiteboard-videos/>

Information booklet: <https://www.unjspf.org/wp-content/uploads/2017/02/Survivors-Benefits-1.pdf>

Additional guidelines: [https://www.unjspf.org/wp-content/uploads/2018/10/Annex\\_R\\_Guidelines011018.pdf](https://www.unjspf.org/wp-content/uploads/2018/10/Annex_R_Guidelines011018.pdf)

# **SURVIVING CHILD'S BENEFIT Article 36**



# The SURVIVING CHILD'S BENEFIT (Article 36)

**... is payable to each child of a participant who died in service or of a beneficiary who died while entitled to a "normal" retirement, early retirement or disability benefit.**

- Entitlement to a surviving child's benefit commences from the first day of the month following the beneficiary's death
- The surviving child's benefit is a periodic benefit, i.e. paid in monthly installments
- The surviving child's benefit is payable while the child remains under the age of 21; entitlement to this benefit ends at the end of the month during which the child reaches age 21...
- **...except in case of the child's disability:** a surviving child's benefit is also payable to any child OVER age 21 found by the Fund's Staff Pension Committee (SPC) to be incapacitated by illness or injury for substantial gainful employment; in that case entitlement to the surviving child's benefit continues beyond age 21, for as long as the child's disability lasts
- **There is no limitation on the number of surviving child's benefits payable**, however, there is a limit on the total amount payable as surviving child's benefits by the Fund. If following the death of a beneficiary numerous children are entitled to a surviving child's benefit, the amount payable will be divided into equal parts among the entitled children.
- Note: where several entitlements to survivors benefits co-exist, e.g. surviving spouse's and/or surviving ex-spouse's and child's benefit/s, these will be paid in parallel at the applicable rates.

## How much is a Surviving Child's benefit ?

- The surviving child's benefit is derived from the benefit payable to the late participant/beneficiary.  
The annual amount is 1/3 of the beneficiary's benefit, subject to a minimum amount of approx. USD 1,673 per year and to a maximum amount of approx. USD 3,329 per year (as of April 2012).

### Learning Material on UNJSPF website:

Whiteboard videos: <https://www.unjspf.org/whiteboard-videos/>

Information booklet: <https://www.unjspf.org/wp-content/uploads/2017/02/Survivors-Benefits-1.pdf>

**SECONDARY**  
**SURVIVING**  
**DEPENDENT**

**Surviving secondary  
dependent benefit**



**SURVIVING  
SECONDARY  
DEPENDANT'S  
BENEFIT  
Article 37**



# The SURVIVING SECONDARY DEPENDANT'S BENEFIT (Article 37)

A secondary dependant = mother or father or brother or sister.

**ONLY one of them!**

- If father OR mother → benefit level = widow(er)'s benefit
- If brother OR sister → benefit level = surviving child's benefit

**Subject to the following conditions:**

- NO surviving spouse's/ex-spouse's and/or child's benefit is/was payable.
- In the case of a brother or a sister, no Deferred Retirement benefit under Article 30 was payable.

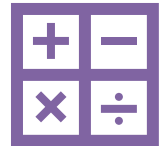
**Learning Material on UNJSPF website:**

Whiteboard videos: <https://www.unjspf.org/whiteboard-videos/>

Information booklet: <https://www.unjspf.org/wp-content/uploads/2017/02/Survivors-Benefits-1.pdf>

# RESIDUAL SETTLEMENT

## Article 38



# The Residual Settlement (Article 38)

Watch the online Whiteboard video for summary information on the **Residual Settlement and the A2 form explained** available on the UNJSPF Website under “Learning Tools”

<https://www.youtube.com/watch?v=ViGxk3y1xXU>





# The Residual Settlement (Article 38)

- **When is a residual benefit payable?**
  - If you die in service or while receiving a benefit from the Fund, provided there is NO monthly survivor's benefit payable by the Fund (i.e. no Surviving Spouse's benefit under Art 34/35, no Surviving Child's benefit under Art 36, no other kind of regular monthly survivor's benefit).
  - A Residual Settlement is only payable, if the Fund has not, yet, disbursed the equivalent of your OWN contributions you paid to the Fund during your participation in the UNJSPF, and the interest earned, in the form of a benefit to either you, or to a survivor entitled to a regular monthly benefit from the Fund.
  - It is a one time payment made only if the total amount of benefits already paid to you and/or to your survivors was less than your own contributions.
- **How much is a Residual Settlement?**
  - A Residual Settlement is the amount of your own contributions, with interest, minus any payments which have been made to you and/or your survivors.
- **To whom is the residual benefit payable?**
  - The Residual Settlement will be paid to any person(s) or institution(s) designated by you on the Fund's "Designation of Recipient of a Residual Settlement" form PENS.A/2 in accordance with % (if any) set by you.
  - If no original and duly completed residual settlement form is available, the Residual Settlement becomes payable to the estate.
- You can download form A2 from your Member Self Service (MSS).

## Learning Material on UNJSPF website:

Whiteboard videos: <https://www.youtube.com/watch?v=ViGxk3y1xXU>

Information booklet: <https://www.unjspf.org/wp-content/uploads/2017/02/Survivors-Benefits-1.pdf>



# Designation of Beneficiary (form A/2)

## UNITED NATIONS JOINT STAFF PENSION FUND

### DESIGNATION OF RECIPIENT OF A RESIDUAL SETTLEMENT UNDER ARTICLE 38 OF THE REGULATIONS

Pension Number

--	--	--	--	--	--

**INSTRUCTIONS:** Please read the instructions below before filling out this form

1. A residual settlement (equal to your own contributions with compound interest) becomes due to the designated recipient(s) should you die in service and there are no survivors entitled to a benefit under articles 34, 35, 36 or 37 of the Regulations of the United Nations Joint Staff Pension Fund.

**Note:** A residual settlement may become payable after a former participant in receipt of a monthly benefit dies, provided that (i) there are no survivors entitled to a benefit under articles 34, 35, 36 or 37, **AND** (ii) the total amount of the benefits previously paid to him/her was less than his/her own contributions with compound interest. The difference would be paid to the designated recipient(s).

2. If more than one recipient is designated, the recipients will share equally unless otherwise indicated. The share of a designated recipient who may predecease you will be distributed among surviving recipients in the ratio of their own shares. If no one is designated before your death or if no one designated survives you, the settlement will be paid to your estate.

3. Please complete this form using **BLOCK LETTERS** in type or print and return it duly signed to the Secretary of your Staff Pension Committee, or to the UNJSPF if you are a staff member of the UN, e.g., UNICEF, UNHCR, UNFPA, UNDP, etc. It is suggested that you keep a copy of the completed form with your other important documents.

4. You may alter your designation of a recipient at any time by submitting a new form which will supersede the previous one.

I, _____ (Last name) (First) (Middle)	ORGANIZATION	DUTY STATION
------------------------------------------	--------------	--------------

hereby designate the person(s)/entity(ies) shown hereunder as recipient(s) of the residual settlement. I hereby cancel and revoke any previous designation.

RECIPIENT'S NAME IN FULL	RECIPIENT'S Date of Birth (DD/MM/YY)	Sex	RECIPIENT'S ADDRESS Phone and E-mail	RECIPIENT'S RELATIONSHIP TO YOU (If any)	SHARE TO BE PAID (%)
<i>(Total must add up to 100%)</i>					

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_  
(day) (month) (year)

\*(Signature of Participant)

**\*NOTE:** The completed form must bear your **ORIGINAL SIGNATURE**, no faxes or e-mails will be accepted.

**APPLICABLE ONLY TO NEW ENTRANTS OR RE-ENTRANTS:**

It may be possible to validate prior non-contributory service and/or restore prior contributory service, if any, under articles 23 & 24 of the Regulations, provided that you apply within one year of your entry/re-entry date to the Fund, but before separation should you separate from service earlier. For more information, please visit the UNJSPF website ([www.unjspf.org](http://www.unjspf.org)).

# TIME FOR A BREAK



**Please return in  
15 minutes  
(sharp)**



**UNJSPF**

United Nations Joint  
Staff Pension Fund

## **IV – SEPARATION PROCESS (in brief)**

**REMINDER**

**for**

**PARTICIPANTS**



# PARTICIPANTS, KEEP IN MIND...

...All UNJSPF Reference Documents and useful Learning Tools are available on the Fund's website at <http://www.unjspf.org>:

- The **CEPA's Annual letter**: <https://www.unjspf.org/documents/annual-letters/> - provides information about recent developments and changes in the Fund's Regulations; normally published on the Fund's website in the first quarter of the year for the previous year.
- **UNJSPF Regulations and Rules**: <https://www.unjspf.org/regulations-and-rules-of-the-unjspf/>
- **Information and Learning Tools**: <https://www.unjspf.org/information/>  
The Fund has created numerous tools to help you navigate and understand pension related topics. These documents have been created based on the most frequently expressed concerns and questions asked by the Fund's clients and drafted, as much as possible, in user friendly terms. These tools include the following:
  - Educational videos: <https://www.unjspf.org/whiteboard-videos/>
  - Tutorials: <https://www.unjspf.org/help-tutorials/>
  - Informational Booklets: <https://www.unjspf.org/informational-booklets/>
  - FAQs: <https://www.unjspf.org/help-tutorials/frequently-asked-questions-faqs/faq-participants/>
  - Special Covid-19 FAQs**: <https://www.unjspf.org/covid-19-and-the-unjspf-your-frequently-asked-questions-answered/>
  - UNJSPF Benefit Comparison Charts: <https://www.unjspf.org/benefit-comparison-page/>
  - Separation Process Overview: <https://www.unjspf.org/human-resource-network/>

...To register for **MEMBER SELF SERVICE (MSS)** to have access to your personal UNJSPF portal and important functionalities, information and documents available in MSS: <https://www.unjspf.org/member-self-service/>. E.g., you can access:

- **Your Annual Pension Statements under the DOCUMENTS tab**: an annual update on your participation status and contributions. Please check your Annual Pension Statement every year to ensure all information in it is correct! If you note discrepancies, please report them to your EO who will review and, if applicable, submit corrective PAs to the UNJSPF. Normally the AS is published on the Fund's website at mid-year for the immediately prior calendar year. E.g. the 2019 Pension Statement was published in MSS at the end of May 2020.
- **The Estimate tool under the ESTIMATE tab**: you can run your own estimate in MSS for any potential future separation date... The estimates are based on the data in your file with the Fund as reported to us by your employing organization/s. Note that estimates you have generated in MSS will be published inside MSS under the DOCUMENTS tab.
- **All official UNJSPF forms**, pre-completed with your name and UID number under the **FORMS tab**.
- **A DISBURSEMENT tab** tracking all payments made to you by the UNJSPF.

...You must remember to:

- Inform your employer of any change in family status and/or name as well as any errors you may note in this respect in the Fund's Annual Statements.
- Submit to the Fund a duly completed, date and signed ORIGINAL "Designation of Beneficiary" form PENS.A/2. You may change your designation of beneficiary and submit a revised original form whenever you wish.

# THE SEPARATION PROCESS

All you need to know



# Separation Process

**Three (3) parties must work together to ensure a smooth separation process and implementation of a UNJSPF benefit.**



**Participant**



**Employing  
Organization**



**UNJSPF**



# Separation to payment process

Employer Organization

UNJSPF

**END of Employment Separation**

Oversee and validate check out of staff member  
Process final payments  
Prepare separation documents for UNJSPF

Submit documents

**END of Process = Payment of Benefit**



Looking for ways to streamline the entire process – from separation to receipt of documents to payment.

# SEPARATION PROCESS

**STAFF MEMBER:**

what you must do  
to prepare



# STAFF MEMBER:

## WHAT YOU MUST DO TO PREPARE FOR SEPARATION (1/3)



- 1. Attend a Pension Townhall briefing, if possible, to understand:**
  - your benefit options upon separation from service,
  - how and what to prepare for separation,
  - the separation process,
  - expected timeframe from separation date to receipt of your first benefit,
  - where you can access useful self-service tools



- 2. You must make sure all personal data referring to your case was CORRECTLY reported to the Fund by your employing organization!**

Discrepancies in the spelling of your family name, your date of birth, etc. if informed only at the date of your separation from service will result in processing delays and may not be accepted by the Fund.

ALL data reported to the Fund must be reported to the Fund by your organization and confirmed in an according Personal Action form.

- 3. You must understand your benefit options -> to understand what options you have and the estimated amounts you would be entitled to under each benefit option, you MUST run your own estimate/s inside your UNJSPF Member Self Service (MSS):**

**<https://www.unjspf.org/member-self-service/>.**

This will help you make an informed decision and to elect the best benefit option for you.

- 4. If you have any questions about your future entitlements, the separation process, etc., please first contact your Pension Focal Point in HR (or the SPC if applicable for your organization); if they cannot assist, please contact the Fund via the online Contact Form with your question/s: <https://www.unjspf.org/contact-us/>. Only queries received via this channel will be addressed in a timely manner (15 business days from date of receipt of your query by the Fund). Start preparing early, so that you can submit questions early and receive a timely response.**



# STAFF MEMBER:

## WHAT YOU MUST DO TO PREPARE FOR SEPARATION (2/3)



**5. You must complete, date and sign your PAYMENT INSTRUCTIONS (PI) on the correct form, so that the Fund knows which benefit you want to receive and where you would like it to be paid.**

- **Staff with 5 years or more of UNJSPF contributory service (CS): you must complete form Pens.E/7.** You will indicate your benefit election, banking instructions and contact address.
- **Staff with less than 5 years of UNJSPF contributory service (CS): you must complete form Pens.E/6.** You will indicate your benefit election, banking instructions and contact address.



**You must access your PI form inside your Member Self Service portal under the E-Forms tab: <https://www.unjspf.org/member-self-service/> - All MSS forms are pre-completed with your name and UNJSPF Unique ID (UID) number.**

**Once you have identified the PI form for your case inside your MSS you should:**

- **DOWNLOAD the PI**
- **PRINT the PI**
- **COMPLETE, DATE and SIGN the PI**
- **ATTACH TO THE PI COPIES OF ALL APPLICABLE SUPPORTING DOCUMENTS** (see below and following page)



**5.1. In addition to the PI Form, you must submit COPIES of the following supporting documents:**

- **Copy of valid, government issued picture ID document including your full name, date of birth and signature**
- **Copy of a recent bank statement; your name and bank account number on this document must match your name and account number as provided on the PI form and on file with the Fund**

These documents serve to cross check your identity as well as banking details, to ensure that the Fund pays the entitled person the correct amount into the correct account.

# STAFF MEMBER:

## WHAT YOU MUST DO TO PREPARE FOR SEPARATION (3/3)



**5.2. If you are electing a form of retirement benefit, payable every month for the duration of your life, you must also provide COPIES of the following supporting documents, together with the PI:**

### **Required:**

- Copy of your valid government issued picture ID document (preferably passport) containing your name, date of birth and your scripted signature – for signature verification of the Payment Instructions
- Copy of valid government issued picture ID document of your spouse(s) (preferably passport) - at the time of the implementation of your benefit, the Fund will also set up potential surviving spouse's benefit(s) for the future
- Copy of Marriage Certificate(s) of current spouse(s) - for verification of marital status, date of marriage
- Copy of Birth Certificate of staff member - for verification of age
- Copy of Birth Certificate of spouse - for verification of age
- Copy of Birth Certificate of all children under age 21 (or recognized disabled), clearly indicating the names of both parents – for verification of parental relationship and child's date of birth

### **Recommended:**

- Marriage and Divorce decree(s) of former spouse(s) if applicable
- Updated A/2 form "Designation of Recipient of Residual Settlement Art. 38"

All of these documents serve to cross check all essential details relating to your dependents and potential entitlements for them. The Fund has a duty to check these details at the time of setting up your own retirement benefit.

**NB: If you do not have a bank account and cannot open one, payment in the form of a cheque may be issued and sent in care of a UN Office; in that case provide the address of the organization care of which you wish to be paid.**

# STAFF MEMBER:

## HOW TO SUBMIT YOUR SEPARATION DOCUMENTS TO THE UNJSPF:

You have different options, as explained under 1, 2 or 3 below...



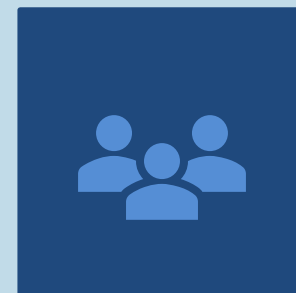
**1. YOU -> YOUR EMPLOYING ORGANIZATION:**  
**Via your employing organization**



**2. YOU -> UNJSPF:**  
**Electronically, via your MSS portal, IF YOUR EMPLOYING ORGANIZATION ALLOWS THIS PROCESS!!!**

**It is VERY IMPORTANT that you strictly follow the instructions received from your SPC/HR Partner/Pension Focal Point in your organizations for the correct channel to submit your documents to the Fund, to ensure smooth processes and prevent processing delays!**

**Therefore, please make sure to check about this with your organization if there is any doubt.**



**3. YOU -> UNJSPF:**  
**By postal mail, special courier or UN Pouch**



# STAFF MEMBER:

## HOW TO SUBMIT YOUR SEPARATION DOCUMENTS TO THE UNJSPF:

You have different options, as explained under 1, 2 or 3 below...



### 1. YOU -> YOUR EMPLOYING ORGANIZATION -

Via your employing organization: **If you received instructions from your employing organization to submit your separation documents to your HR or Pension Focal Point or SPC, as applicable, then you MUST follow those instructions to ensure a smooth and timely process for the routing of your documents to the Fund.**

In that case your organization will send all required documents (from you AND from the organization) to the Fund as a complete set.

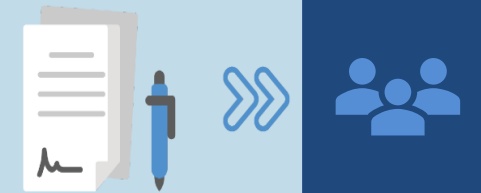


### 2. YOU -> UNJSPF - Electronically, via your MSS portal:

**First check with your employing organization about the correct process for submitting your separation documents! This is important!**

**If ok that you submit your PI and supporting documents yourself directly to the Fund, then log into your MSS portal <https://www.unjspf.org/member-self-service/> and under the MSS DOCUMENT UPLOAD tab carefully read and follow the instructions on how to upload your duly completed, dated and signed form/s and other documents to the Fund via this MSS tab. In that case, no originals would be required, unless otherwise advised by the UNJSPF.**

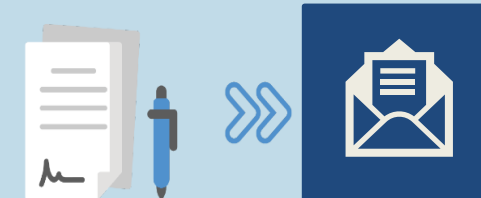
More information is provided under Chapter V in this presentation and on the Fund's website, where you can find a Tutorial, here: <https://www.unjspf.org/member-self-service-document-upload-tutorial/>



### 3. YOU -> UNJSPF - By postal mail, special courier or

**UN Pouch: First check with your employing organization about the correct process for submitting your separation documents.**

**If ok that you submit your PI and supporting documents yourself directly to the Fund and you cannot submit them electronically via your MSS portal, then you can mail or drop off the ORIGINAL PI and copies of the supporting documents to the Fund at the Contact details provided on the UNJSPF website under CONTACT US: <https://www.unjspf.org/contact-us/>. Also, refer to info under Chapter VI in this document.**



# **CAUTION**

**Once your benefit has been processed and implemented into payment you CANNOT change your Benefit Election!**





# SEPARATION PROCESS

**EMPLOYING ORGANIZATION:**  
what they must do



# EMPLOYING ORGANIZATION: WHAT THEY MUST DO

Your (FORMER) EMPLOYING ORGANIZATION must submit two mandatory separation documents to the UNJSPF:



- **(1) Your Separation Personnel Action (SEPPA)** – this document is issued by your HR office.
- **(2) Your Separation Notification (referred to as SEP or PF4)** – this is the finance clearance for your case, which is issued by the Payroll Office (or Regional Service Centre) of your organization and must be signed by an authorized Finance Officer to be accepted by the Fund. This form PF4 can only be issued once you have effectively separated from your organization and only provided you have complied with your organization's clearance process. Note that if you owe money to your organization this will delay issuance of this document!

**Please ask your former employing organization about the transmission timeline to the UNJSPF, as this is entirely beyond the Fund's control.**



- **For national staff in UN Peacekeeping the PF4/SEP document is generated sent via the Regional Service Centre.**
- **For international staff in UN Peacekeeping the PF4/SEP document is generated by UN Payroll in New York.**

Usually, unless otherwise instructed, all the required Separation Documents from you (PI and supporting documents) and the organization (SEPPA and PF4/SEP) are compiled by your HR or SPC Office and transmitted via official channels from your organization to the UNJSPF.



It usually takes a few weeks from the date of your separation from service, before the SEPPA and PF4 are issued and the complete set of documents is transmitted on to the UNJSPF.

# SEPARATION PROCESS

**THE PENSION FUND:**  
what the Fund must do



# THE PENSION FUND: WHAT THE UNJSPF MUST DO



- **Upon receipt by the Fund of the complete set of duly completed separation documents for your case, the Fund will take over to scan and index the documents to your UNJSPF case file and then route your case for review and processing to the Fund's Entitlements Section (PES).**
- **PES will review the entire history of your participation period in the Fund, verify that all contributions were correctly reported, and, if all is in good order, calculate, audit and implement your benefit.**
- **If PES notes any discrepancies during the processing of your benefit, the Fund will reach out to your former employing organization OR to you, as the case may be, to request the necessary input that will allow for the processing of your benefit. It is, therefore very important that you provide the Fund with a valid email address where you can be reached in case it was needed.**
  - > You should include your personal email address and your telephone number on your PI.
  - > Also make sure to update your email in your MSS Portal so it is up to date (personal email address!)



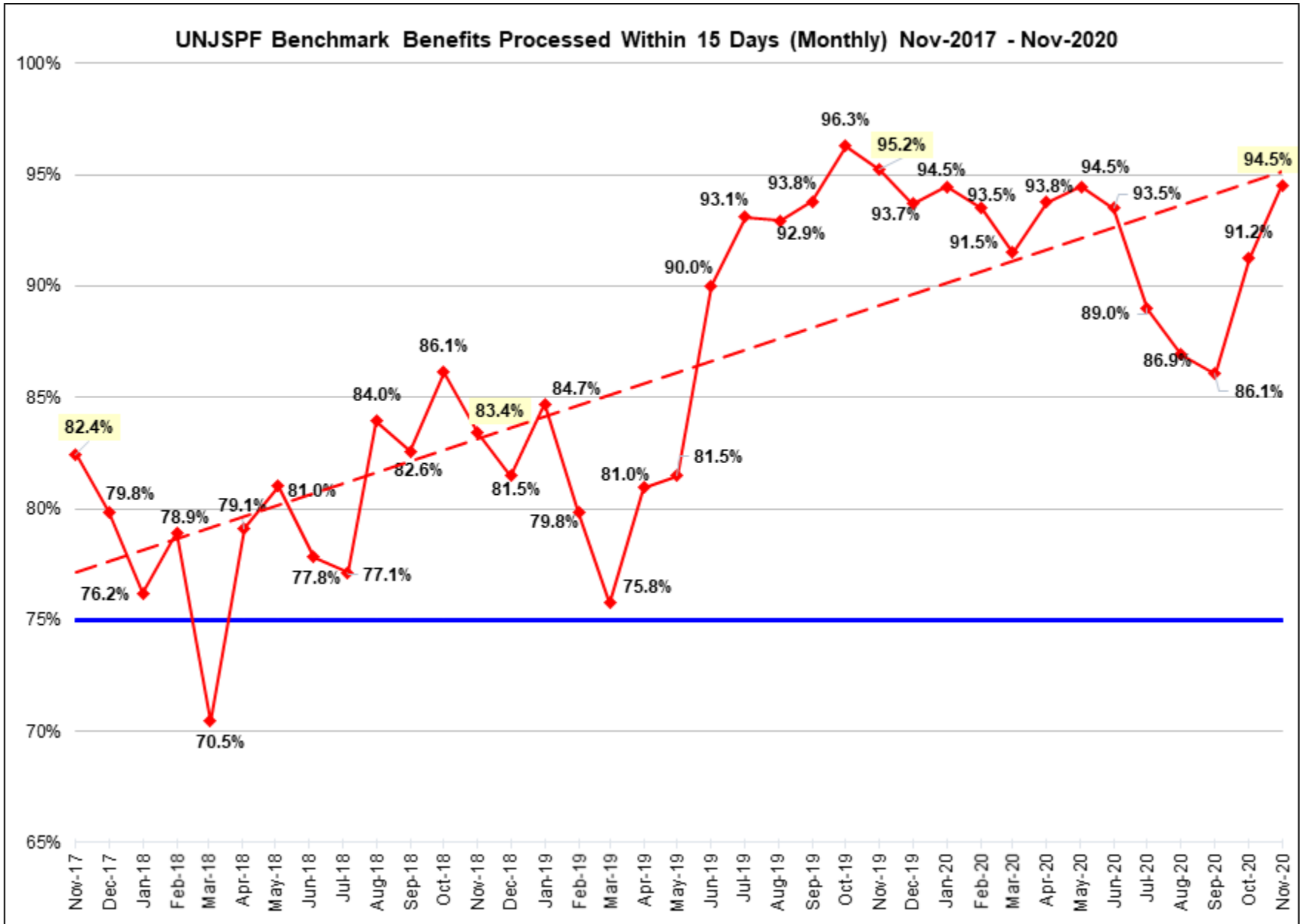
- **Standard processing time for initial benefits by the Fund is 15 business days from the date of receipt of the complete set of duly completed separation documents for your case. This timeline applies provided NO DISCREPANCIES ARE NOTED during the review and audit of your case.**



## **If there are processing delays, this is usually because...**

- The Separation Notification (PF4) has not yet reached the Fund. This is out of the Fund's control.
- No PI was received or PI submitted was incomplete or unacceptable. Fund will have to follow up.
- The UNJSPF does not have complete and accurate personal data on the participant or his/her dependents such as date of birth, marital status, number of dependent children, etc. In that case, the Fund will have to follow up to clarify/obtain the required information/document/s.
- Contribution discrepancies are noted during the review process in the Fund which then require verification and clarification with the former employing organization before processing can continue. The Fund must await satisfactory feedback from the organization.

# THE PENSION FUND: Processing Timeline - History



**SEPARATION DOCUMENTATION  
TRACKING TOOL** inside your  
**Member Self Service (MSS):**

- How to track receipt by the Fund of the separation documentation for your case**
- The MSS Proof Documents tab = Tracking Tool**

# HOW TO KNOW THE STATUS OF YOUR CASE WITH THE FUND?



**You can check receipt of your 3 key separation documents (PI, SEPPA and SEP) by the Fund inside your MSS Portal** (for more detailed guidance please refer to slides 126-128):

- Log into your MSS Portal: <https://www.unjspf.org/member-self-service/>
- Go to the **PROOF DOCUMENTS** tab
- Check the table at the bottom of this page to confirm whether the PI, the SEPPA and the SEP have been received, and if so at what date they were 'accepted' by the Fund.
- Determine 'Acceptance Date' + 15 business days = expected payment release date
- At that date (+15 business days) log back into MSS, go to the **DISBURSEMENT** tab and check whether payments have been posted under this tab.

**Please keep in mind the several step process of transmission of the documents to the Fund and the time it will take for the documents to reach the UNJSPF in New York.**



- **If you have any questions about the status of your benefit, please first contact your former HR (or SPC office if applicable for your organization); if they cannot assist, please contact the Fund via the online Contact Form with your question/s: <https://www.unjspf.org/contact-us/>. Only queries received via this channel will be addressed in a timely manner (15 business days from date of receipt of your query by the Fund).**



**STAFF → UN Organization/Fund/Program/Agency → UNJSPF:**


We must work together to ensure that the **COMPLETE** set of required forms and supporting documents reaches the Fund **IN THE CORRECT FORMAT** and **DULY COMPLETED** as soon as possible after the separation dates, so the Fund can review, process and implement your benefit soonest.

Each party has an important role to play to ensure a smooth process.

# TRACKING RECEIPT OF YOUR SEPARATION DOCUMENTS BY THE FUND

**IN MEMBER SELF SERVICE (MSS), INSIDE THE PROOF DOCUMENTS TAB YOU CAN TRACK RECEIPT BY THE FUND OF THE REQUIRED THREE SEPARATION DOCUMENTS (SEPPA, PF4/SEP and PI) - How to read the Proof Documents tab:**

Last Logon 26/05/2017 | Account | Logout | Return To LOB

 EPO FAO IAEA ICGB ICCROM ICAO ICC IFAD ILO IMO IOM IPU  
ISA ITU ITLOS STL UN UNESCO UNIDO WHO WIPO WMO WTO

Welcome Edwin Njila Ngange 26/05/2017

### Home

Using this website will enable you to view and update certain information in your UNJSPF records. Should you find any errors in the information please follow the instructions below:  
If you are an employee of the following organizations: EPO, FAO, IAEA, ICCROM, ICGB, ICAO, ICC, IFAD, ILO, IMO, IOM, IPU, ISA, ITU, ITLOS, STL, UNESCO, UNIDO, WHO, WIPO, WMO, UNWTO, please contact your Staff Pension Committee (SPC) Secretary.  
If you are a participant of the United Nations family Organization, please contact your Executive Office or your human resource office immediately.  
If you are a retiree or a beneficiary, please contact the Fund's Client Services: [unjspf@un.org](mailto:unjspf@un.org)  
If you have a technical problem accessing your account or this website please contact the Fund's web master at [MSSsupport@unjspf.org](mailto:MSSsupport@unjspf.org)  
For additional information relating to the various tabs, please click on the HELP tab in the Menu on the left.

Thank you.

#### Menu

- Home**
- Disbursements
- Documents
- E-Forms
- Proof Documents
- Personal Information
- Validation Request (Article 23)
- Emergency Fund
- Restoration (Article 24)
- Transfer-In Request
- Estimate
- Help

#### News

- Welcome to Member Self-Service. This is your personal United Nations Pension Fund information site containing data about your participation and your history with the Fund. Please take a few minutes to explore all of the tabs in the menu.
- Beneficiaries, please note that you can check receipt of your 2016 Certificate of Entitlement (CE) through the "Proof Documents" tab. If your 2016 CE is not yet listed, check again in a couple of weeks, as the Fund continuously records returned CEs.
- Participants, your 2015 Annual Statement, now called your 2015 Pension Statement, is available

#### Alerts

Last Logon 26/05/2017 | Account | Logout | Return To LOB

 EPO FAO IAEA ICGB ICCROM ICAO ICC IFAD ILO IMO IOM IPU  
ISA ITU ITLOS STL UN UNESCO UNIDO WHO WIPO WMO WTO

Welcome Edwin Njila Ngange 26/05/2017

### Proof Documents

Menu

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- Help

Records Export

Document Name	Received Date	Accepted Date	Additional Info	Rejection Date	Reason For Rejection
---------------	---------------	---------------	-----------------	----------------	----------------------

No Separation documents received by the Fund, yet, hence no information available on this page, yet. Page will be populated once the first of the required separation documents has been received by the Fund.



## How to read the Proof Documents tab:

### Proof Documents

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- Proof Documents**
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- Estimate
- Help

**ONLY THOSE PARTICIPANTS WHOSE SEPARATION DATE IS ON OR AFTER 01 MARCH 2017 WILL BE ABLE TO TRACK RECEIPT OF THEIR SEPARATION DOCUMENTS.**

This tracking table provides you with the status of receipt of the separation documents required by the UNJSPF to commence processing your separation benefit. The **'Received'** date is automatically updated as soon as a separation document has reached the UNJSPF and has been incorporated (or 'indexed') to your personal UNJSPF case file.

The review process for a separation case commences only upon receipt by the Fund of the complete set of the **required and duly completed separation documents** (or 'Proof Documents') for a separation case.

These required separation documents are:

- (1) Your original **Payment Instructions (PI)** on UNJSPF Forms: E6, E7, E8 or E2 (as applicable for your case).
- (2) Duly completed, original **Separation Notification PF/4 for UN Family organisations or PENS.E/4 for Specialised Agencies**
- (3) Copy of the **Separation Personnel Action SEPPA or P35** (for UN Family organisations only)

Moreover, **for those requesting retirement and disability benefits**, additional supporting documentation, i.e., copies of your birth certificate and the birth certificates of your eligible dependants, your marriage and/or divorce certificate are required. Therefore, you should submit these additional documents as applicable together with your Payment Instructions form to avoid delays in the processing of your benefit.

These Proof documents undergo a full review in the UNJSPF and the reviewer will update each relevant item in the table with either (1) an **'Accepted'** date, if the document received is acceptable, OR (2) a **'Rejection'** date and **'Rejection reason'** if the document is not acceptable. In case of a rejection, the Fund will follow up directly with you or the organisation to request what is needed. Case processing would be pending until receipt of acceptable document/s.

When all documents pass the Fund's quality control, i.e., are confirmed acceptable by the Fund, the calculation of your benefit will begin.

For more detailed information about the required separation documentation, the separation process and the benefit processing time frame please refer to the MSS HELP tab and follow the 'proof documents' link.

Document Name	Received Date	Accepted Date	Additional Info	Rejection Date	Reason For Rejection
Separation - PF4 or E4 - Separation Notification	21/02/2017				
Separation - PI - Payment Instruction					
Separation - SEPPA - Personal Action					

### Proof Documents

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- Documents
- E-Forms
- Proof Documents**
- Personal Information
- Validation Request (Article 23)
- Emergency Fund
- Restoration (Article 24)
- Transfer-In Request
- Estimate
- Help

**ONLY THOSE PARTICIPANTS WHOSE SEPARATION DATE IS ON OR AFTER 01 MARCH 2017 WILL BE ABLE TO TRACK RECEIPT OF THEIR SEPARATION DOCUMENTS.**

This tracking table provides you with the status of receipt of the separation documents required by the UNJSPF to commence processing your separation benefit. The **'Received'** date is automatically updated as soon as a separation document has reached the UNJSPF and has been incorporated (or 'indexed') to your personal UNJSPF case file.

The review process for a separation case commences only upon receipt by the Fund of the complete set of the **required and duly completed separation documents** (or 'Proof Documents') for a separation case.

These required separation documents are:

- (1) Your original **Payment Instructions (PI)** on UNJSPF Forms: E6, E7, E8 or E2 (as applicable for your case).
- (2) Duly completed, original **Separation Notification PF/4 for UN Family organisations or PENS.E/4 for Specialised Agencies**
- (3) Copy of the **Separation Personnel Action SEPPA or P35** (for UN Family organisations only)

Moreover, **for those requesting retirement and disability benefits**, additional supporting documentation, i.e., copies of your birth certificate and the birth certificates of your eligible dependants, your marriage and/or divorce certificate are required. Therefore, you should submit these additional documents as applicable together with your Payment Instructions form to avoid delays in the processing of your benefit.

These Proof documents undergo a full review in the UNJSPF and the reviewer will update each relevant item in the table with either (1) an **'Accepted'** date, if the document received is acceptable, OR (2) a **'Rejection'** date and **'Rejection reason'** if the document is not acceptable. In case of a rejection, the Fund will follow up directly with you or the organisation to request what is needed. Case processing would be pending until receipt of acceptable document/s.

When all documents pass the Fund's quality control, i.e., are confirmed acceptable by the Fund, the calculation of your benefit will begin.

For more detailed information about the required separation documentation, the separation process and the benefit processing time frame please refer to the MSS HELP tab and follow the 'proof documents' link.

Document Name	Received Date	Accepted Date	Additional Info	Rejection Date	Reason For Rejection
Separation - PF4 or E4 - Separation Notification	08/05/2017	20/06/2017			
Separation - PI - Payment Instruction	14/06/2017	20/06/2017			
Separation - SEPPA - Personal Action	12/04/2017	20/06/2017			

One or several of the required three separation documents were received by the Fund; Received date populated for document received; once the Fund reviewed the documents and confirmed they are acceptable, the Accepted date is populated for each document approved.

## DOCUMENT TRACKING PROCESS STEP BY STEP:

- **You can check in Member Self Service (MSS)** on the Fund's website ([www.unjspf.org](http://www.unjspf.org)) **whether the mandatory three separation documents** required by the Fund to start processing of your case **were received by the Fund and if they are acceptable** for processing;

### The three required documents are:

- (1) Your **Payment Instructions (PI)** on UNJSPF Forms: E6, E7, E8 or E2 (as applicable for your case). In order to accept we require a duly completed and dated form that carries your original handwritten signature. Electronic signatures are not acceptable!
  - (2) The original **Separation Notification PF4/SEP** from your former employing organization's Payroll Office (UN Family: PF4, or for Agencies: PENS.E/4).
  - (3) The **Separation Personal Action** (UN Family: **SEPPA** or P35; for Agency staff this form is not required). In most cases this information is currently electronically updated by the Member Organization.
- Remember, if you are entitled to and electing a form of retirement benefit, you must also submit **copies of supporting documents**, as applicable in your case (Birth Certificate(s), Marriage Cert, etc.)!
  - **Register for MSS** (you need your nine-digit Unique ID number (UID), your name as spelled in the Fund's records and your date of birth as reported to the Fund by your employing organization);
  - **Inside MSS, go to the PROOF DOCUMENTS tab;**
  - Upon receipt of the first of the three documents, a table will appear in this tab, providing individual lines for each of the three documents.
  - **Once ALL 3 documents have been received and each of them has a 'Received' date populated next to its name and all three documents are checked off as 'Accepted', you can expect processing of your case to commence** in the Fund; should a document be found not acceptable by the Fund; no 'Accepted' date will appear and the 'Rejection' date and 'Rejection Reason' fields will be populated instead - in that case the Fund will follow up directly with you or the organization to request what is needed. Case processing would be pending until receipt of acceptable document/s.
  - If NO discrepancies are noted during case review and processing, you can expect your benefit to be implemented and paid within 6 to max. 8 weeks from the date of receipt of the last of the three documents listed.
  - If more than 2 months go by from the date of your separation from service and you note from the Proof Documents Tracking Table that the complete set of separation documents has NOT reached the Fund, as a first step, contact your former employing organization to inquire about the status of issuance of your separation documents; the Fund would NOT be able to advise in this regard. The Fund can provide updates only once the documents have reached the Fund.

# UNJSPF – Processing Timeline (Reminder):

The UNJSPF's current standard processing timeline is **15 business days from the date of receipt by the Fund of ALL required and duly completed mandatory separation documents and (if applicable) supporting documentation, (provided no discrepancies are noted during case processing and audit).**

## If there are delays, this is usually because:

- The Separation Notification (PF4) is delayed, or the PF4 was not signed by an authorized Finance Officer in your former employing organization, or the PF4 sent to the Fund is a copy (not an original). All these issues are out of the Fund's control. The UNJSPF would have to follow up.
- No Payment Instructions were received or Payment Instructions submitted are copies (not originals), incomplete or unacceptable. The UNJSPF would have to follow up.
- The UNJSPF does not have complete and accurate personal data on the participant or his/her dependents such as date of birth, marital status, number of dependent children, etc. In that case, the Fund will have to follow up to clarify/obtain the required information/document/s.
- Contribution discrepancies are noted during the review process in the Fund which then require verification and clarification with the former employing organization before processing can continue. The Fund must await satisfactory feedback from the organization.



**UNJSPF**

United Nations Joint  
Staff Pension Fund

**V – YOUR PENSION TOOLKIT:**  
**-THE UNJSPF WEBSITE**  
**-ACCESSING UNJSPF MEMBER SELF-**  
**SERVICE (MSS)**  
**-RUNNING AND READING**  
**ESTIMATES**

# UNJSPF WEBSITE

[www.unjspf.org](http://www.unjspf.org)



# THE UNJSPF WEBSITE

[www.unjspf.org](http://www.unjspf.org)

**UNJSPF**  
United Nations Joint Staff Pension Fund

BANDWIDTH  LO HI

HOME ABOUT THE FUND INVESTMENTS INFORMATION REFERENCE MATERIAL FORMS PUBLICATIONS CONTACT US URGENT ASSISTANCE LOGIN

# COVID-19

# FAQ

COVID-19 AND THE UNJSPF: Your Frequently Asked Questions Answered [MORE](#)

**LOGIN** **SETTINGS**

Select a Portal

**MOST REQUESTED**

- RUNNING AN ESTIMATE
- HOW CAN WE HELP YOU?
- ANNUAL PENSION STATEMENT
- FAFICS
- EMERGENCY FUND

**QUICK LINKS BY USER TYPE**

- CERTIFICATE OF ENTITLEMENT

**URGENT ASSISTANCE**

- 紧急协助须知
- Urgent Assistance
- Assistance immédiate
- СРОЧНАЯ ОБРАБОТКА ЗАПРОСОВ
- Asistencia Urgente

## News & Announcements



UNJSPF takes action to prevent fees imposed by some European banks on payments made to beneficiaries  
January 29, 2021



Retirees and beneficiaries: the new Digital Certificate of Entitlement App is now live  
January 27, 2021



The 2020 UN General Assembly resolution on pension matters has been published  
January 8, 2021

# THE UNJSPF WEBSITE

[www.unjspf.org](http://www.unjspf.org)

The screenshot displays the UNJSPF website homepage with a grid of 12 service tiles. Each tile features a representative image, a title, a brief description, and buttons for 'MORE INFO' and 'LOGIN'.

Tile	Image	Title	Description	Buttons
1	Two women in a hallway	PARTICIPANTS	Employees of UNJSPF Member Organization	MORE INFO, FAQ
2	Person on a sofa	RETIREES / BENEFICIARIES	Recipients of UNJSPF Monthly Benefit	MORE INFO, FAQ
3	Hands on a laptop	MEMBER SELF-SERVICE (MSS)	Access Your Information Securely	MORE INFO, LOGIN
4	Person at a computer	EMPLOYER SELF-SERVICE (ESS)	Secure Portal for Member Organizations	MORE INFO, LOGIN
5	Stack of books	RESOURCES FOR HR SPECIALISTS		MORE INFO
6	Group of people	PENSION BOARD MEMBERS	Access secure portal	MORE INFO, LOGIN
7	Line graph	INVESTMENTS	Office of Investment Management	MORE INFO
8	Meeting room	FAFICS	Federation of Associations of Former International Civil Servants	MORE INFO, LOGIN
9	Stack of papers	COMMITTEE OF ACTUARIES	Access secure portal	MORE INFO, LOGIN
10	Stack of papers	AUDIT COMMITTEE	Access secure portal	MORE INFO, LOGIN
11	Open book	ALM COMMITTEE	Access secure portal	MORE INFO, LOGIN
12	UN flag	REGULATIONS AND RULES		MORE INFO



# The UNJSPF Website – Learning tools under the INFORMATION tab

## Info for Retirees/Beneficiaries

Information for Beneficiaries Booklet  
29 August 2018

[READ MORE](#)

## Info for Participants

29 August 2018

[READ MORE](#)



## Informational Booklets

7 February 2017

[READ MORE](#)



## Educational Videos

Check out our informational series of educational videos! Go to our YouTube Channel  
20 April 2017

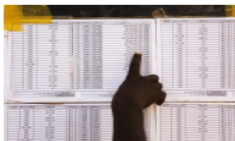
[READ MORE](#)



## Tutorials & Help

Our tutorials are designed to walk you through the step-by-step processes regarding your pension benefits with the Fund, whether you're looking to validate, restore, transfer-in, transfer-out, switch to the two-track pension adjustment system, or calculate a withdrawal settlement we have your answers  
23 January 2017

[READ MORE](#)



## Benefit Comparison Charts

This page is designed to explain the differences between a Retirement Benefit, an Early Retirement Benefit, a Deferred Retirement Benefit, or a Withdrawal Settlement. It also explains the option and conditions under Article 32 to NOT make a benefit election/request payment at

23 February 2017

[READ MORE](#)

 LOGIN

 SETTINGS



# The UNJSPF Website – Learning tools under the INFORMATION tab

## Educational Videos

20 April 2017

Check out our informational series of educational videos!

[GO TO OUR YOUTUBE CHANNEL](#)



## Informational Booklets



## Booklets and Brochures



### Child's Benefit & Secondary Dependents

The purpose of this page is to explain briefly the benefits payable to a participant's child and/or secondary dependent.  
24 February 2017

[READ MORE](#)



### Disability Benefit

If you are a Fund participant as a staff member employed by a member organization of the Fund, a disability benefit may be payable to you on a monthly basis.

6 February 2017

[READ MORE](#)



### Divorce

Some national legislations and courts treat retirement benefits as marital assets that are subject to equitable distribution in the event of a participant or retiree's divorce.

6 February 2017

[READ MORE](#)



### Emergency Fund

The Emergency Fund is financed from the assets of the UNJSPF and voluntary contributions by an appropriation of US\$ 200,000 each (maximum) (US\$ 200,000 per annum).

6 February 2017

[READ MORE](#)



### Information for Beneficiaries

The purpose of this page is to guide you, facilitate your understanding, and assist you with information on pertinent issues affecting your benefit.

6 February 2017

[READ MORE](#)



### Legal Guardianship and Estate

The purpose of this page is to provide information to retirees, beneficiaries and their families on the Fund's policies and procedures with regard to retirees and adult beneficiaries, who are less autonomous or can no longer manage their pension affairs.

6 February 2017

[READ MORE](#)

# ACCESSING MEMBER SELF-SERVICE (MSS)

[https://www.unjspf.org/  
member-self-service/](https://www.unjspf.org/member-self-service/)



# **UNJSPF MEMBER SELF-SERVICE (MSS):**

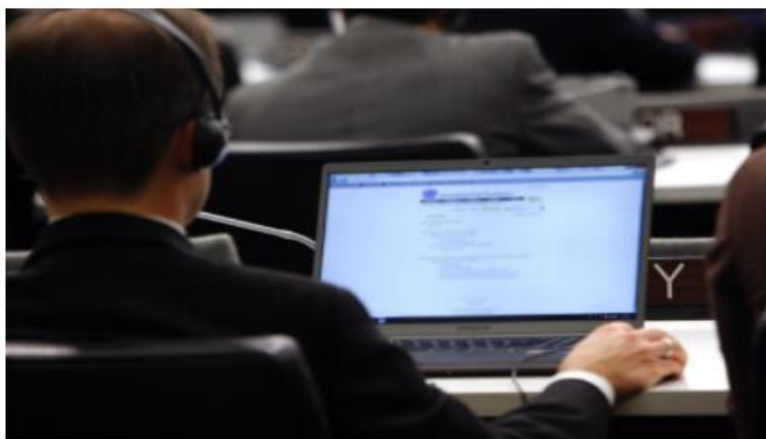
**- How to register for MSS: you can find a tutorial here:**

**<https://www.unjspf.org/how-to-register-for-mss-tutorial/>**

**- MSS Support**

# Member Self Service (MSS): Your personalized portal on the UNJSPF Website

## Member Self-Service (MSS)



Welcome to UNJSPF Member Self-Service (MSS)

[LOGIN TO MEMBER SELF-SERVICE](#)

IF YOU REQUIRE ASSISTANCE IN LOGGING WITH OUR MSS, CONTACT OUR CALL CENTER AT:

- By Phone (hours M- F: 07:00 – 19:00):  
NEW YORK (EST): +1 – 212-963-6931
- By Email: [msssupport@unjspf.org](mailto:msssupport@unjspf.org)

### ▼ PAGE INDEX

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Unique Identification Number (UID)

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MSS for Participants

MSS Menu

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Known Issues

More Help

MEMBER SELF-SERVICE TERMS OF SERVICE

### ★ QUICK LINKS

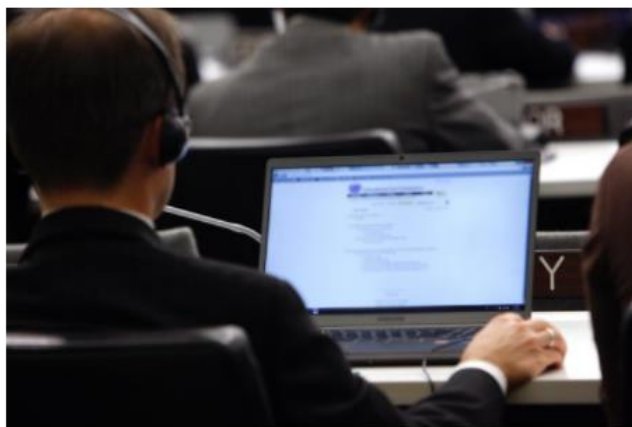
[Register](#)

[Login](#)

[FAQ](#)

# Member Self Service (MSS): Your personalized portal on the UNJSPF Website

## Member Self-Service (MSS)



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- By Phone (hours M- F: 07:00 – 19:00):  
NEW YORK (EST): +1 – 212-963-6931.
- By Email: [msssupport@unjspf.org](mailto:msssupport@unjspf.org)

This page is your guide to the UNJSPF Member Self-Service or MSS. Member Self

**LOGIN**

- Employer Self-Service
- Member Self-Service (MSS)**
- Pension Board

**PAGE II**

- Standing Committee
- Overview
- United Nations Staff Pension Committee
- Unique Identifi (UID).
- Committee of Actuaries
- Register & Log
- Audit Committee
- MSS for Retir
- ALM Committee
- MSS for Part
- Federation of Associations of Farmer International Civil Servants (FAFICS)
- MSS Menu
- Reading your Pension Statement
- Running Estimates.
- Known Issues
- More Help.

★ QUICK LINKS

- [Register](#)
- [Login](#)
- [FAQ](#)

# You need your UNJSPF UNIQUE ID NUMBER (UID) – to register for Member Self Service (MSS) :

- The Fund recently introduced a new numbering system; the new **nine-digit UNJSPF Unique ID (UID) number** will serve as life-time reference numbers for all Fund members (from entry into the Fund till death).
- The UID is required for registration for Member Self Service (MSS) on the Fund's official website. All nine digits must be entered for registration, every zero counts!
- Please refer to your HR/EO offices to obtain your new UID and use it in all your future communications with the Fund, as it will help duly track and assign them to your case file.
- You can also obtain your UID by sending an email from your official UN email address to: [RequestUIDonly@unjspf.org](mailto:RequestUIDonly@unjspf.org). You will receive a response within 1 to max. 3 business days.
- When asked to create your USERNAME as part of the registration process, please do NOT use special characters and do not include any spaces. Only use letters and numbers.
- Should you have issues with MSS once you registered, please contact the MSS Support team at [MSSSupport@unjspf.org](mailto:MSSSupport@unjspf.org). They will respond within 2 to max. 5 business days.

# Member Self Service (MSS): INSIDE MSS

## Useful tabs for Participants

- **Account:** (this tab can be accessed in the top right corner of all MSS pages) - here you can change your Email, Username, Password or Security Questions
- **Home page:** the Fund uses this page to provide updates and alerts relating to MSS – we encourage you to regularly log into MSS to check for such updates/alerts
- **Personal Information:** Here you can verify the personal information the Fund has on file for you – any discrepancies you may notice should be reported to your HR office so they can take action to rectify and inform the Fund.
- **Estimate:** Here you can run your estimates of future entitlement options and amounts – you should definitely run an estimate ahead of your separation so that you can make an informed benefit election.
- **Documents:** Here you can access, download and print your Annual Pension Statement, Estimates that you have generated in the Estimate tab, and, once your benefit is in payment, other important documents
- **E-Forms:** Here you can access all official UNJSPF forms pre-completed with your UID and name (e.g. Payment Instructions form Pens.E6 or E7, form A2, etc.) – please always use these MSS forms, as applicable, as they are barcoded and the latest version of these forms.
- **Proof Documents:** Here you can track receipt by the Fund of the key separation documents for your case (SEPPA, Separation Notification PF4 and PI) – this tab gives you visibility into whether the Fund has received the documents required to allow to start the review and processing of your UNJSPF benefit.
- **MSS Document Upload:** Here you can upload and submit to the Fund official UNJSPF form/s and supporting documents as required for your case (e.g. PI, A2, PF23A, ID docs, Birth Cert./s, Marriage Cert., etc.) – this tab allows you to submit forms and required documents to the Fund electronically. *For staff of some UN Agencies this tab may not be visible inside their MSS portal until they have retired and their benefit has been implemented!*



Note that some of the MSS tabs/functionality you can access as a participant are different from those you will be able to access once you are a retiree/beneficiary.



# Member Self Service (MSS): INSIDE MSS



# UNJSPF

CTBTO EPPO FAO IAEA ICBEB ICCROM ICAO ICC IFAD ILO IMO IOM  
IPU ISA ITU ITLOS STL UN UNESCO UNIDO UNWTO WHO WIPO WMO

Welcome [redacted] 06/12/2020

## Home

### Menu

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**English:** The Terms of Service for use of the UNJSPF MSS portal have been updated. Please read them in full [here](#). Your continued use of the MSS portal constitutes your agreement to follow and be bound by the updated Terms of Service.

**Français:** Les conditions d'utilisation de l'Espace Client CCPNU ont été mises à jour. Veuillez les lire dans leur intégralité [ici](#). En continuant à naviguer et utiliser cet Espace Client vous nous signifiez votre accord avec les conditions d'utilisation mises à jour sans limite ni réserve.

### **ENGLISH:**

MSS will allow you to view and update information in your UNJSPF records. To update your email address, please go to the Account tab at the top right of this page; select "Update Email Address".

To correct any information, please follow these instructions. If you are an employee of: CTBTO, EPPO, FAO, IAEA, ICCROM, ICGBE, ICAO, ICC, IFAD, ILO, IMO, IOM, IPU, ISA, ITU, ITLOS, STL, UNESCO, UNIDO, WHO, WIPO, WMO, UNWTO, contact your Staff Pension Committee (SPC) Secretary.

If you are an employee of the UN family, contact your Executive Office or your HR Office immediately.

If you are a retiree or a beneficiary, please contact the Fund at <https://www.unjspf.org/contact-us/>.

For technical problems accessing your account please contact the Fund at [MSSsupport@UNJSPF.org](mailto:MSSsupport@UNJSPF.org).

For information on MSS please see <https://www.unjspf.org/member-self-service/>.

### **FRANÇAIS:**

MSS vous permettra d'afficher et de mettre à jour certaines informations dans vos dossiers CCPNU. Pour corriger vos informations, veuillez suivre les instructions ci-dessous. Pour changer l'adresse électronique appuyer sur l'onglet "ACCOUNT" situé dans le coin supérieur droit de cette page, puis, appuyer sur l'onglet "Update Email Address".

Si vous êtes employé par: OTICE, OEPP, FAO, AIEA, ICCROM, ICGBE, OACI, CPI, FIDA, OIT, OMI, OIM, UIP, ISA, UIT, ITLOS, TSL, UNESCO, ONUDI, OMS, OMPI, OMM, OMT, veuillez contacter votre Secrétaire du Comité des pensions du personnel.

Si vous êtes employé par des Nations Unies, veuillez contacter votre bureau exécutif ou votre bureau des ressources humaines immédiatement.

Si vous êtes un retraité ou un bénéficiaire, veuillez contacter la Caisse via <https://www.unjspf.org/fr/contactez-nous/>.

Pour tout problème technique avec le service en ligne, veuillez contacter la Caisse à [MSSsupport@UNJSPF.org](mailto:MSSsupport@UNJSPF.org).

Pour plus d'informations sur MSS <https://www.unjspf.org/fr/member-self-service/>.

[News](#)

[Alerts](#)



# Member Self Service (MSS): **INSIDE MSS**

[Last Logon](#) | [Account](#) | [Logou](#)



# UNJSPF

EPPO FAO IAEA ICGEB ICCROM ICAO ICC IFAD ILO IMO IOM IPU  
ISA ITU ITLOS STL UN UNESCO UNIDO WHO WIPO WMO WTO

Welcome

## Account Settings

---

You can update your password, email as well as a variety of other settings that affect your user account.

### Reset Password

Please remember to frequently update your password.

### Update Email Address

Your email address is our primary means of communicating with you. Please make sure that you keep it up to date.

### Update Security Questions

Your security questions are used when you forget your password.

### Update Document Communication Preferences

Please remember to set your document communication preferences.

[Home](#)

# Member Self Service (MSS): INSIDE MSS



# UNJSPF

CTBTO EPPO FAO IAEA ICBEB ICCROM ICAO ICC IFAD ILO IMO IOM  
IPU ISA ITU ITLOS STL UN UNESCO UNIDO UNWTO WHO WIPO WMO

Welcome [redacted] 06/12/2020

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- MSS Document Upload
- Help

## Personal/Dependent Information

This page displays detailed personal information. If any of the information is incorrect, please contact the fund office.

First Name:

**VERIFY SPELLING AND THAT ALL DATA IS CORRECT.**

Middle Name:

Last Name:

**If you note any issues, contact your HR office to correct Data.**

Suffix:

Unique ID:

Current Nationality:

DOB:

Age:

Gender:

Marital Status:

Participation Status:

Language:

**VERIFY THAT ALL DATA IS CORRECT. If you note any issues, contact your HR office to correct Data.**

Active Participant

English

## Additional Information

Disabled:

Date of Next Review:

Short Term Disabled Start Date:

Most Recent BCS Date:

**If you note any issues, contact UNJSPF so they can check and advise**

Date Disability Awarded or Certified:

Medical Clearance Indicator:

Short Term Disabled End Date:

Most Recent Entry Date:

**If you note any issues, contact UNJSPF so they can check and advise**

## Person Alias

First Name	Middle Name	Last Name	Preferred Name Flag
------------	-------------	-----------	---------------------

# Member Self Service (MSS): INSIDE MSS

DOCUMENT TAB - Your Annual Pension Statement: the latest pension statement available is up to year end 2019

## UNITED NATIONS JOINT STAFF PENSION FUND ANNUAL STATEMENT AS OF 31 DECEMBER 2018

SEE [hyperlink to web page](#) below) ON OUR WEBSITE FOR ANNUAL STATEMENT EXPLANATION NOTES.

If the link above does not work copy to your favorite browser this address:  
<https://www.unjspf.org/annual-statement-pension-statement/>

A. PERSONAL DATA	ORG.	VESTED	DATE OF BIRTH			SEX	MARITAL STATUS			CATEGORY	PENSION NUMBER	NRA
		Y	DAY	MONTH	YEAR	Female	Single			General Service		62

B. CONTRIBUTORY SERVICE								
1. BEGINNING DATE	DAY	MO.	YR.	2. DATE OF ENTRY INTO PARTICIPATION	DAY	MO.	YR.	
	13	07	03		13	07	03	
CONTRIBUTORY SERVICE				L.W.O.P/BREAK-IN-PARTICIPATION				
YEARS	MONTHS	DAYS	YEARS	MONTHS	DAYS			
PRIOR YEAR TOTAL	3	14	4	0	7	0	1	23
CURRENT YEAR	4	1	0	0	8	0	0	0
VALIDATION/ RESTORATION/ OTHER CREDIT	5	0	0	0	9	0	0	0
TOTAL AT 31 DECEMBER 2018	6	15	4	0	10	0	1	23

D. OTHER CONTRIBUTIONS		
(IN US DOLLARS)	(PAYMENTS)	(INTEREST)
<b>VALIDATION</b>		
1. CURRENT YEAR PAYMENT		
<b>RESTORATION</b>		
2. ORIGINAL BALANCE		
3. AMOUNT PAID PRIOR TO 1 JANUARY		
4. CURRENT YEAR PAYMENTS		
5. REMAINING BALANCE AT 31 DECEMBER 2018		0.00

C. CONTRIBUTIONS		
(IN US DOLLARS)	(AMOUNT)	(INTEREST)
1. PRIOR YEAR BALANCE	70,269.16	14,981.74
2. INTEREST ON PRIOR YEAR BALANCE		2,770.65
3. PRIOR YEAR ADJUSTMENTS REPORTED IN THE CURRENT YEAR		
4. CURRENT YEAR REGULAR CONTRIBUTIONS	6,194.88	
5. OTHER CONTRIBUTIONS CREDITED (TRANSFERRED FROM SECTION D UPON COMPLETION OF PAYMENTS)		
6. BALANCE AT 31 DECEMBER 2018	76,464.04	17,752.39

E. ANNUAL PENSIONABLE REMUNERATION					
EFFECTIVE DATE (DD/MM/YYYY)	AMOUNT (USD)	NO OF COMPLETE MONTHS	EFFECTIVE DATE (DD/MM/YYYY)	AMOUNT (USD)	NO OF COMPLETE MONTHS
1 01/11/2007	53,850.00	4	11 01/03/2010	62,077.00	12
2 01/03/2008	55,696.00	5	12 01/03/2011	64,844.00	12
3 01/08/2008	58,248.00	7	13 01/03/2012	68,380.00	12
4 01/03/2009	60,162.00	5	14 01/03/2013	69,843.00	7
5 01/04/2009	60,161.00	5	15 01/10/2013	75,306.00	5
6 01/05/2009	60,162.00	2	16 01/03/2014	76,059.00	1
7 01/07/2009	60,161.00	5	17 01/04/2014	75,306.00	6
8 01/08/2009	60,162.00	2	18 01/10/2014	78,416.00	1
9 01/10/2009	60,161.00	5	19 01/11/2014	77,540.00	2
10 01/11/2009	60,162.00	4	20 01/01/2015	78,416.00	48

The information the UNJSPF provides on the web site is made available for the convenient access of our participants. While the UNJSPF makes every attempt to ensure the information provided is reliable, human or mechanical error remains a possibility. Therefore, the UNJSPF does not guarantee the accuracy, completeness or timeliness of information, and will not be held responsible for any errors or omissions or the use of, or results obtained from the use of information. This applies to sites hyperlinked to and from the UNJSPF web site.

# MSS

## Running and Reading Estimates



# RUNNING YOUR ESTIMATE IN MSS

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- Help

## Disclaimer / Clause de non-responsabilité:

### English

It can be useful to run an estimate of your benefit options for planning purposes or before making a final benefit election. To run your estimate, enter your proposed separation date in the designated box below. For detailed guidance on how to run and read estimates, refer to the Learning Tools page and 'Tutorials' on the Fund's website: <https://www.unjspf.org/help-tutorials/>. Once you have submitted your estimate request and the calculation is complete, you can view the estimate as a PDF file under the DOCUMENTS tab in MSS. Please take into consideration that the figures in the estimate are based on unaudited data, available to the Fund at the time of its running, as reported to us by you or your employing organization. In most cases, it will be a good estimate as long as there are no peculiar circumstances. Bear in mind that a full audit of your pension record will be conducted at the time of your actual separation from service, in the course of processing and establishing your final pension entitlement. If you need more advice on your estimate you may contact our Client Services via the online Contact Form: <https://www.unjspf.org/contact-us/>. Presently, there are some 'known issues' with the accuracy of this estimate calculator for very specific cases (e.g. cases where participants had periods of Special Leave without Pay, or transferred pension rights from an outside organization to the Fund, etc.); you can find a list of all 'known issues' here <https://www.unjspf.org/member-self-service/mss-known-issues-and-faq/>. If your separation date is within the next six months and you noted an issue with your estimate, please contact the Fund through the online Contact Form for assistance.

### Français

Il peut être utile de faire une estimation de vos options de prestations à des fins de planification ou avant de procéder à un choix final. Pour générer votre estimation, entrez votre date de départ proposée dans la case prévue ci-dessous. Pour obtenir des conseils détaillés sur la façon de générer et de lire «Tutoriels» sur le site Web de la Caisse: <https://www.unjspf.org/help-tutorials/>. Une fois que vous avez soumis votre demande d'estimation et que le calcul est terminé, l'estimation sera disponible en tant que fichier PDF sous l'onglet DOCUMENTS dans MSS. Veuillez prendre en compte que les chiffres de l'estimation sont basés sur des données non vérifiées disponibles à la Caisse au moment de son exécution, telles qu'elles sont rapportées par vous ou votre organisation employeuse. Dans la plupart des cas, il s'agit d'une bonne estimation tant qu'il n'y a pas de circonstances particulières. Gardez à l'esprit qu'un audit complet de votre dossier de pension sera effectué au moment de votre séparation effective de l'établissement de votre prestation. Si vous avez besoin de plus de conseils sur votre estimation, vous pouvez contacter nos Services Clients via le formulaire de contact en ligne: <https://www.unjspf.org/contact-us/>. Actuellement, il y a certains «problèmes connus» concernant l'exactitude de ce calculateur d'estimation pour des cas très spécifiques (par exemple, pour des cas où les participants avaient des périodes de congé sans paye, ou des droits de pension transférés d'une organisation externe à la Caisse, etc.); vous pouvez trouver une liste de tous les «problèmes connus» ici: <https://www.unjspf.org/member-self-service/mss-known-issues-and-faq/>. Si votre date de séparation est dans les prochains mois et que vous avez noté un problème avec votre estimation, veuillez contacter la Caisse à travers le formulaire de contact en ligne pour obtenir de l'aide.

Enter your future separation date here (dd/mm/yyyy). The field might be pre-populated with a date, however you can change that date to any future separation date of your choice. Then hit "Submit Request" – don't leave this page until the 'wheel' has stopped turning and you are advised that your estimate can now be viewed as a PDF under the DOCUMENTS tab in MSS.

## Pension Estimate

### Estimate of your Pension Entitlement

Proposed Separation Date:

Fixed Lump Sum Amount (In US Dollars):

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- Estimate**
- Help



Do NOT leave this ESTIMATE page while the wheel is turning which implies that your estimate is being generated in the background. Only once an alert pops up to advise the estimate calculation is complete, can you leave this page and view/print your estimate in PDF format under the DOCUMENTS tab.

Welcome CHRISTINE CARTNER 26/04/2018

Estimate calculation is completed. The Estimate document will be available for review in the Documents tab shortly.

- Menu
- Home
- Disbursements
- Documents
- E-Forms
- Proof Documents
- Personal Information
- Validation Request (Article 23)
- Emergency Fund
- Restoration (Article 24)
- Transfer-In Request
- Estimate**
- Help

## Disclaimer / Clause de non-responsabilité:

### *English*

It can be useful to run an estimate of your benefit options for planning purposes or before making a final benefit election. To run your estimate, enter your proposed separation date in the designated box below. For detailed guidance on how to run and read estimates, refer to the Learning Tools page and 'Tutorials' on the Fund's website: <https://www.unjspf.org/help-tutorials/>. Once you have submitted your estimate request and the calculation is complete, you can view the estimate as a PDF file under the DOCUMENTS tab in MSS. Please take into consideration that the figures in the estimate are based on unaudited data, available to the Fund at the time of its running, as reported to us by you or your employing organization. In most cases, it will be a good estimate as long as there are no peculiar circumstances. Bear in mind that a full audit of your pension record will be conducted at the time of your actual separation from service, in the course of processing and establishing your final pension entitlement. If you need more advice on your estimate you may contact our Client Services via the online Contact Form: <https://www.unjspf.org/contact-us/>. Presently, there are some 'known issues' with the accuracy of this estimate calculator for very specific cases (e.g. cases where participants had periods of Special Leave without Pay, or transferred pension rights from an outside organization to the Fund, etc.); you can find a list of all 'known issues' here <https://www.unjspf.org/member-self-service/mss-known-issues-and-faq/>. If your separation date is within the next six months and you noted an issue with your estimate, please contact the Fund through the online Contact Form for assistance.

# RUNNING YOUR ESTIMATE IN MSS

Last Logon 04/07/2018 | [Account](#) | [Logout](#) | [Return To LOB](#)



# UNJSPF

EPPO FAO IAEA ICGEB ICCROM ICAO ICC IFAD ILO IMO IOM IPU  
ISA ITU ITLOS STL UN UNESCO UNIDO WHO WIPO WMO WTO

Welcome [Redacted] 04/07/2018

## Menu

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[Validation Request \(Article 23\)](#)

[Emergency Fund](#)

[Restoration \(Article 24\)](#)

[Transfer-In Request](#)

[Estimate](#)

[Help](#)

## Documents


Records Export

Date	Document	Recipient	Action
04-Jul-2018	Estimate SS	#DA4D4 Benefit Type: Effective Date: 05/01/2026	<a href="#">Details</a>
26-May-2018	Pension Statement	BACAR SAID, ALIAMANE Unique ID: 000199137	<a href="#">Details</a>
15-Mar-2018	Estimate SS	#DA4D4 Benefit Type: Effective Date: 05/01/2026	<a href="#">Details</a>
08-Feb-2018	Estimate SS	#DA4D4 Benefit Type: Effective Date: 05/01/2026	<a href="#">Details</a>
08-Dec-2017	Estimate SS	#DA4D4 Benefit Type: Effective Date: 05/01/2032	<a href="#">Details</a>
06-Dec-2017	Estimate SS	#DA4D4 Benefit Type: Effective Date: 05/01/2027	<a href="#">Details</a>
05-Dec-2017	Estimate SS	#DA4D4 Benefit Type: Effective Date: 05/01/2026	<a href="#">Details</a>
23-Nov-2017	Estimate SS	#DA4D4 Benefit Type: Effective Date: 05/01/2026	<a href="#">Details</a>



# HOW TO READ AN ESTIMATE?

Example of a BENEFIT ESTIMATE where separation date is EARLIER than Early or Normal Retirement Ages (NRA)  
[with prospective surviving spouse's benefit (Art. 34)]

**UNITED NATIONS**  **NATIONS UNIES**

**UNITED NATIONS JOINT STAFF PENSION FUND**  
**CAISSE COMMUNE DES PENSIONS DU PERSONNEL DES NATIONS UNIES**

**NEW YORK (Headquarters)**  
P.O. Box 5036, UNITED NATIONS, N.Y., N.Y. 10017  
Tel: (212) 963-6931; Fax: (212) 963-3146  
Email: [UNJSPF@UN.ORG](mailto:UNJSPF@UN.ORG)  
Cable: UNATIONS NEWYORK  
Web: <http://www.unjspf.org>

**OFFICE AT GENEVA**  
c/o PALAIS DES NATIONS  
CH 1211, Geneva 10  
Tel: +41 (0) 22 928 8800; Fax: +41 (0) 22 928 9099  
E-mail: [UNJSPF.GVA@UNJSPF.ORG](mailto:UNJSPF.GVA@UNJSPF.ORG)  
Web: <http://www.unjspf.org>

Ref: [redacted]  
PENSION NO [redacted]

27 April 2018

PERSONAL AND CONFIDENTIAL

TO: [redacted]

## IPAS SELF SERVICE ESTIMATE

SUBJECT: ESTIMATE OF YOUR PENSION ENTITLEMENT

The estimate you requested is provided below. Please note that it is unaudited based on information provided by your employing Organization. An accurate determination can be made only after your separation from service has actually taken place, at which time all data will be audited. For your convenience, you may obtain information on pension issues and forms in self-service <https://member.unjspf.org> and from our Website [www.unjspf.org](http://www.unjspf.org)

DOB: 06/03/1971 (Normal Retirement Age: 62)

DATE OF SEPARATION

30 June 2018

**FULL DEFERRED RETIREMENT - ARTICLE 30**

AT AGE 62 . . . . .PER YEAR

\$ 34,837.08

PROSPECTIVE SURVIVOR  
(ARTICLE 34/35). . . . .PER YEAR

\$ 17,418.60

**WITHDRAWAL SETTLEMENT - ARTICLE 31**

\$ 258,017.24

Separation Date


Art. 30  
Deferred Retirement  
Benefit payable for life  
as of NRA

Art. 31  
Withdrawal  
Settlement

Art. 34/35  
Prospective Surviving  
Spouse's Benefit  
(applicable in this case)



Example of a **BENEFIT ESTIMATE** where beneficiary **REACHED Early Retirement Age** but is **YOUNGER than Normal Retirement Age (NRA)**  
 [with prospective surviving spouse's benefit (Art. 34)]

**UNITED NATIONS**  **NATIONS UNIES**  
**UNITED NATIONS JOINT STAFF PENSION FUND**  
**CAISSE COMMUNE DES PENSIONS DU PERSONNEL DES NATIONS UNIES**

NEW YORK (Headquarters) P.O. Box 5036, UNITED NATIONS, N.Y., N.Y. 10017  
 Tel: (212) 963-6931; Fax: (212) 963-3145  
 Email: [UNJSPF@UN.ORG](mailto:UNJSPF@UN.ORG)  
 Cable: UNATIONS NEWYORK  
 Web: <http://www.unjspf.org>

OFFICE AT GENEVA  
 c/o PALAIS DES NATIONS  
 CH 1211, Geneva 19  
 Tel: +41 (0) 22 928 8800; Fax: +41 (0) 22 928 9099  
 E-mail: [UNJSPF.GVA@UNJSPF.ORG](mailto:UNJSPF.GVA@UNJSPF.ORG)  
 Web: <http://www.unjspf.org>

Ref: [REDACTED]  
 PENSION NO: [REDACTED] 26 April 2018

PERSONAL AND CONFIDENTIAL

TO: [REDACTED]

### IPAS SELF SERVICE ESTIMATE

SUBJECT: ESTIMATE OF YOUR PENSION ENTITLEMENT

The estimate you requested is provided below. Please note that it is unaudited based on information provided by your employing Organization. An accurate determination can be made only after your separation from service has actually taken place, at which time all data will be audited. For your convenience, you may obtain information on pension issues and forms in self-service <https://member.unjspf.org> and from our website [www.unjspf.org](http://www.unjspf.org)

DOB: 06/03/1971 (Normal Retirement Age: 62)

DATE OF SEPARATION: 31 March 2026

<b>EARLY RETIREMENT - ARTICLE 29</b>	
1. FULL PENSION . . . . . PER YEAR	\$ 38,345.64
PROSPECTIVE SURVIVOR (ARTICLE 34/35) . . . . . PER YEAR	\$ 19,172.88
OR	
2. REDUCED PENSION . . . . . PER YEAR	\$ 14,628.96
TOGETHER WITH LUMP SUM (MAXIMUM)	\$ 330,944.19
PROSPECTIVE SURVIVOR (ARTICLE 34/35) . . . . . PER YEAR	\$ 19,172.88
<b>FULL DEFERRED RETIREMENT - ARTICLE 30</b>	
AT AGE 62 . . . . . PER YEAR	\$ 65,548.20

---

PROSPECTIVE SURVIVOR (ARTICLE 34/35) . . . . . PER YEAR	\$ 32,774.16
<b>WITHDRAWAL SETTLEMENT - ARTICLE 31</b>	<b>\$ 661,888.38</b>

Art. 29  
 Full  
 Early Retirement  
 Benefit payable for  
 life, **WITHOUT**  
**Lump Sum**

Art. 29  
 Reduced  
 Early Retirement  
 Benefit payable for  
 life, together  
**WITH**  
**MAX. Lump Sum**

Art. 30  
 Deferred Retirement  
 Benefit payable for  
 life **as of NRA**

Art. 31  
 Withdrawal  
 Settlement

Separation Date

Art. 34/35  
 Prospective  
 Surviving Spouse's  
 Benefit (applicable in  
 this case)

## HOW TO READ AN ESTIMATE?

Example of a **BENEFIT ESTIMATE** where beneficiary **REACHED Normal Retirement Age (NRA)**  
[with prospective surviving spouse's benefit (Art. 34) and under 2. max 1/3<sup>rd</sup> lump sum option]

UNITED NATIONS



NATIONS UNIES

UNITED NATIONS JOINT STAFF PENSION FUND  
CAISSE COMMUNE DES PENSIONS DU PERSONNEL DES NATIONS UNIES

NEW YORK (Headquarters)  
P.O. Box 5036, UNITED NATIONS, N.Y., N.Y. 10017  
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OFFICE AT GENEVA  
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E-mail: [UNJSPFGVA@UNJSPF.ORG](mailto:UNJSPFGVA@UNJSPF.ORG)  
Web: <http://www.unjspf.org>

Ref: [REDACTED]  
PENSION NO: [REDACTED]  
PERSONAL AND CONFIDENTIAL  
TO: [REDACTED]

16 October 2019

### IPAS SELF SERVICE ESTIMATE

SUBJECT: ESTIMATE OF YOUR PENSION ENTITLEMENT

The estimate you requested is provided below. Please note that it is unaudited based on information provided by your employing Organization. An accurate determination can be made only after your separation from service has actually taken place, at which time all data will be audited. For your convenience you may obtain information on pension issues and forms in self-service <https://member.unjspf.org> and from our website [www.unjspf.org](http://www.unjspf.org)

DOB: 06/03/1971 (Normal Retirement Age: 62)

DATE OF SEPARATION

31 March 2033

#### RETIREMENT - ARTICLE 28

1. FULL PENSION . . . . . PER YEAR \$ 95,270.28

PROSPECTIVE SURVIVOR  
(ARTICLE 34/35). . . . . PER YEAR \$ 47,635.20

OR

2. REDUCED PENSION . . . . . PER YEAR \$ 52,836.96

TOGETHER WITH LUMP SUM (MAXIMUM) \$ 546,174.83

PROSPECTIVE SURVIVOR  
(ARTICLE 34/35). . . . . PER YEAR \$ 47,635.20

Separation Date

Art. 28  
Full  
Retirement Benefit  
payable for life,  
**WITHOUT  
Lump Sum**

Art. 34/35  
Prospective  
Survivor's Benefit  
(applicable in this case)

Art. 28  
Reduced Retirement  
Benefit payable for  
life together  
**WITH  
MAX. 1/3rd  
Lump Sum**  
(default LS amount  
provided)

# HOW TO READ AN ESTIMATE?

Example of a **BENEFIT ESTIMATE** where beneficiary **REACHED Normal Retirement Age (NRA)**  
[with prospective surviving spouse's benefit (Art. 34) and under 2. fix lump sum amount as elected by beneficiary]

UNITED NATIONS



NATIONS UNIES

UNITED NATIONS JOINT STAFF PENSION FUND  
CAISSE COMMUNE DES PENSIONS DU PERSONNEL DES NATIONS UNIES

NEW YORK (Headquarters)  
P.O. Box 5036, UNITED NATIONS, N.Y., N.Y. 10017  
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OFFICE AT GENEVA  
c/o PALAIS DES NATIONS  
CH -1211, Geneva 10  
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E-mail: [UNJSPF.GVA@UNJSPF.ORG](mailto:UNJSPF.GVA@UNJSPF.ORG)  
Web: <http://www.unjspf.org>

Ref: [REDACTED]  
PENSION NO: [REDACTED]  
PERSONAL AND CONFIDENTIAL  
TO: [REDACTED]

16 October 2019

## IPAS SELF SERVICE ESTIMATE

SUBJECT: ESTIMATE OF YOUR PENSION ENTITLEMENT

The estimate you requested is provided below. Please note that it is unaudited based on information provided by your employing Organization. An accurate determination can be made only after your separation from service has actually taken place, at which time all data will be audited. For your convenience you may obtain information on pension issues and forms in self-service <https://member.unjspf.org> and from our Website [www.unjspf.org](http://www.unjspf.org)

DOB: 06/03/1971 (Normal Retirement Age: 62)

DATE OF SEPARATION 31 March 2033

### RETIREMENT - ARTICLE 28

1. FULL PENSION . . . . . PER YEAR \$ 95,270.28

PROSPECTIVE SURVIVOR (ARTICLE 34/35). . . . . PER YEAR \$ 47,635.20

OR

2. REDUCED PENSION . . . . . PER YEAR \$ 87,496.20  
TOGETHER WITH LUMP SUM (MAXIMUM) **\$ 100,000.00**

PROSPECTIVE SURVIVOR (ARTICLE 34/35). . . . . PER YEAR \$ 47,635.20

You have provided the following lump sum choice for the calculation of your future benefit:

LUMP SUM %: or **FIXED LUMP SUM AMOUNT: 100000.00**

Art. 28  
Full  
Retirement Benefit  
payable for life,  
**WITHOUT  
Lump Sum**

Art. 28  
Reduced Retirement  
Benefit payable for  
life together  
**WITH  
FIX Lump Sum of  
100,000USD  
(as elected by  
beneficiary)**

Separation Date

Art. 34/35  
Prospective  
Survivor's Benefit  
(applicable in this case)



**UNJSPF**

United Nations Joint  
Staff Pension Fund

## **VI - HOW TO CONTACT THE UNJSPF:**

**-How and when to contact the  
UNJSPF**

**-Contact details for the Fund's  
GENEVA and NEW YORK offices**

# HOW TO CONTACT THE UNJSPF

[REMINDER FOR ALL ACTIVE UNJSPF PARTICIPANTS who are staff of the UN Agencies (listed below) must contact their **SPC Secretariat** for all pension related queries (NOT the UNJSPF).

Here the list of UN Agencies:]

CTBTO EPPO FAO IAEA ICGEB  
ICCROM ICAO ICC IFAD  
ILO IMO IOM IPU ISA ITU  
ITLOS STL UNESCO UNIDO  
UNWTO WHO WIPO WMO

# CONTACTING THE FUND



# CONTACTING THE FUND

**In Writing:**

## Online Contact Form



# HOW TO CONTACT THE UNJSPF: Contact Form

- To ensure proper tracking, routing and a timely response by the UNJSPF, **ALL** written queries must be submitted through the **online CONTACT FORM**.
- To submit a written query to the Fund, please visit the **CONTACT US** page on the Fund's website: <https://www.unjspf.org/contact-us/>



The screenshot displays the UNJSPF website header and navigation menu. The UNJSPF logo and name are at the top left. The navigation menu includes links for HOME, ABOUT THE FUND, INVESTMENTS, INFORMATION, REFERENCE MATERIAL, FORMS, PUBLICATIONS, CONTACT US (highlighted with a red circle), URGENT ASSISTANCE, and LOGIN. Below the navigation menu, there is a blue banner with text about Covid-19 related arrangements. The main content area features a large infographic titled 'SUSTAINABLE INVESTING AT OIM IN 2019' with various statistics and icons. On the right side, there is a sidebar with a LOGIN button, a SETTINGS button, a dropdown menu for 'Select a Portal', and sections for 'MOST REQUESTED' (RUNNING AN ESTIMATE, HOW CAN WE HELP YOU?, ANNUAL PENSION STATEMENT, FAFICS, EMERGENCY FUND) and 'QUICK LINKS BY USER TYPE' (CERTIFICATE OF ENTITLEMENT). At the bottom right, there is a 'URGENT ASSISTANCE' section with links in multiple languages.

UNJSPF United Nations Joint Staff Pension Fund

BANDWIDTH LO HI

HOME ABOUT THE FUND INVESTMENTS INFORMATION REFERENCE MATERIAL FORMS PUBLICATIONS CONTACT US URGENT ASSISTANCE LOGIN

For information about special Covid-19 related arrangements, including for the submission of documentation to the Fund, please refer to the [Covid-19 FAQ](#)

LOGIN SETTINGS

Select a Portal

MOST REQUESTED

RUNNING AN ESTIMATE

HOW CAN WE HELP YOU?

ANNUAL PENSION STATEMENT

FAFICS

EMERGENCY FUND

QUICK LINKS BY USER TYPE

CERTIFICATE OF ENTITLEMENT

URGENT ASSISTANCE

紧急协助须知

Urgent Assistance

Assistance immédiate

СРОЧНАЯ ОБРАБОТКА ЗАПРОСОВ

Asistencia Urgente

UNJSPF Publishes 2019 Report on Sustainable Investing MORE



# HOW TO CONTACT THE UNJSPF: Contact Form

- Please complete the online CONTACT FORM with all the required details relating to your query. Fields marked with a \* are required!
- Identify yourself as a 'Participant', if you are not, yet, in receipt of a benefit payment, or as a 'Retiree/Beneficiary' if you are in receipt of a regular monthly benefit from the Fund.
- Select the topic for which you are contacting the Fund from the drop-down menu.
- Make sure to provide a valid email address.

## Contact Us

### TOLL-FREE NUMBERS TO 68 COUNTRIES

The Fund is based in New York (United States) and also has an office in Geneva (Switzerland); it is in the process of starting small satellite offices in other parts of the world. The Fund serves more than 200,000 people. The Fund's Secretariat employs 191 staff members, including the staff in Geneva, to take care of all pension-related matters. Work between the NY and Geneva offices is divided based on the case profile, i.e. by employing organization for participants and by official country of residence for retirees and beneficiaries.

We very much hope that you can find the information you need on this website. In case you do need to contact us, we invite you to use this form to select the topic of your concern and submit any questions or inquiries you may have to the UNJSPF. You will receive a confirmation email after submitting the form, providing some topic-specific information that might be useful. Your submitted query will then be routed to the appropriate office in the UNJSPF for processing. Thank you.

Please note that the following form is secure.

If you have a comment or suggestion about the new website, please let us know [through our survey](#).

**NEW YORK**   GENEVA   TOLL-FREE NUMBERS

By telephone  
Toll-Free numbers available now for 68 countries, [click here](#).

1 (212) 963 – 6931

By fax  
1 (212) 963 – 3146

In person\*  
**UNJSPF WALK-SERVICES ARE CURRENTLY SUSPENDED DUE TO COVID-19 OUTBREAK. PLEASE CONTACT US BY PHONE OR IN WRITING VIA THE CONTACT FORM ON THIS PAGE.**

4th floor  
1 Dag Hammarskjöld Plaza (DHP)  
Corner of 48th Street and 2nd Avenue

\*In person visits, daily (except Thursdays) from 9 a.m. to 5 p.m. Monday through Friday. No appointment is needed. Walk-in, register, and a Client Service staff member will be with you.

IF DOCUMENTS ARE SENT BY REGULAR POSTAL MAIL:  
United Nations Joint Staff Pension Fund  
c/o United Nations  
P.O. Box 5036  
New York, NY 10163-5036  
USA

IF DOCUMENTS ARE SENT BY EXPRESS COURIER (DHL, ETC.) OR REGISTERED MAIL:  
United Nations Joint Staff Pension Fund  
37th floor, 1 DHP  
885 Second Avenue  
New York, NY 10017  
USA

[View larger map](#)

### Send us a Message

Please note that all fields with an asterisk (\*) are required.

Are you? \*

Participant

Anyone who pays or paid contributions to the Fund and has not yet received a payout from the Fund (Withdrawal Settlement or form of retirement or other monthly benefit)

How can we assist you? Participant \*

Separation from service/UNJSPF Benefit op...

Unique Identification Number UID \*

123456789

UIDs are 9 digits. Don't know my UID

Your title

Ms.

Your name \*

Christine   Luise   Cartner  
First   Middle   Last

Please ensure that your the name is spelled exactly as it appears in the Fund's records.

Your email \*

cartner@gmail.com   cartner@gmail.com  
Enter Email   Confirm Email

Phone

1234567890

# HOW TO CONTACT THE UNJSPF: Contact Form

- **Participants:** please select the name of your employing organization from the drop down menu (no need to provide your country of residence).
- **Retirees/Beneficiaries:** please select the name of your country of residence from the drop down menu (no need to provide the name of your former employing organization).
- You can **describe your query** in more detail in the free text field.
- You can **attach uploaded documents** to your query, if deemed useful.
- Once all required fields are completed, hit 'Submit'.
- Upon submission of your Contact Form, you will receive an initial automated response from the Fund, acknowledging your submission, tracking number and providing also information relevant to the topic of your query.
- Once a UNJSPF pension expert has reviewed your query and case file in depth, you will receive a **detailed, case specific response to your question.**
- In view of large number of queries reaching the Fund, which are responded to in chronological order of receipt, standard response time is currently 15 business days.



Phone

1234567890

Please use the international format. ie + 41 22 928 88 00

Country of Residence of UNJSPF Participant

Select an option

Your Employing Organization Participant\*

UNOG

Description of Query\*

Hello UNJSPF,  
I am currently a staff of UNOG and I am considering retiring at age 57. Will there be any penalties? What process should I follow, what documents do you need from me?  
Thank you.

197 of 2000 max characters

Optional File Attachment 1

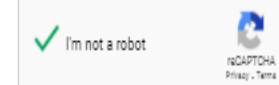
Choose File No file chosen

Please note a 4MB limit

More attachments

I need to upload more attachments

CAPTCHA



SUBMIT SECURE REQUEST

# CONTACTING THE FUND

**In Writing:**

**Letter**



# HOW TO CONTACT THE UNJSPF: Letter

- While we strongly encourage that you contact us via the online Contact Form, you can of course also contact us by mail.
- Please refer to the website CONTACT US webpage <https://www.unjspf.org/contact-us/>, where we provide the mailing addresses for the Fund's Geneva and New York offices.
- Note that when sending postal mail to the Fund's New York office, the address to use will depend on how you send your mail (postal service vs. special courier vs. pouch).
- Always make sure to include the letter date, your full name, your UNJSPF reference number and your contact details (address, phone, email address) in all communications with the UNJSPF.

## UNJSPF NEW YORK

### By telephone

Toll-Free numbers available now for 68 countries, [click here](#).

1 (212) 963 - 6931

### By fax

1 (212) 963 - 3146

### In person\*

**UNJSPF WALK-SERVICES ARE CURRENTLY SUSPENDED DUE TO COVID-19 OUTBREAK. PLEASE CONTACT US BY PHONE OR IN WRITING VIA THE CONTACT FORM ON THIS PAGE.**

4th floor  
1 Dag Hammarskjöld  
Plaza (DHP)  
Corner of 48th Street and  
2nd Avenue

\*In person visits, daily (except Thursdays) from 9 a.m. to 5 p.m. Monday through Friday. No appointment is needed. Walk-in, register, and a Client Service staff member will be with you.

### IF DOCUMENTS ARE SENT BY REGULAR POSTAL MAIL:

United Nations Joint Staff Pension Fund  
c/o United Nations  
P.O. Box 5036  
New York, NY 10163-5036  
USA

### IF DOCUMENTS ARE SENT BY EXPRESS COURIER (DHL, ETC.) OR REGISTERED MAIL:

United Nations Joint Staff Pension Fund  
37th floor, 1 DHP  
885 Second Avenue  
New York, NY 10017  
USA

## UNJSPF GENEVA

### By telephone

Toll-Free numbers available now for 68 countries, [click here](#).

41 (0) (22) 928 88 00

### By fax

41 (0) (22) 928 90 99

### In person\*

**UNJSPF WALK-SERVICES ARE CURRENTLY SUSPENDED DUE TO COVID-19 OUTBREAK. PLEASE CONTACT US BY PHONE OR IN WRITING VIA THE CONTACT FORM ON THIS PAGE.**

Octagon Building  
Chemin du Pavillon 2  
1218 Grand Saconnex  
Switzerland

\*In person visits daily (except Thursdays) from 08.30 hrs until 17.00 hrs. You may wish to call + 41 22 928 88 00 to schedule an appointment.

### By letter:

UNJSPF  
c/o Palais des Nations  
CH-1211 Geneva 10  
Switzerland

### Skype:

Tutorial

# CONTACTING THE FUND By Phone



# HOW TO CONTACT THE UNJSPF: TELEPHONE

- You can contact the UNJSPF by phone via our **CALL CENTER**, operating during standard UNJSPF office hours in Geneva and New York. More details on our Contact Us page: <https://www.unjspf.org/contact-us/>.
- The Fund's **CALL CENTER NUMBERS** are:  
**Geneva:** +41 (0) (22) 928 88 00  
**New York:** +1-212-963-6931
- The Fund has Toll-Free and Local numbers to 68 countries <https://www.unjspf.org/toll-free-numbers/>. The Fund is adding new numbers regularly.









## Toll-Free and Local Numbers

2 April 2020



Call-Center Team in New York

The Fund is pleased to announce the launch of an initiative to establish Toll-Free and Local Numbers to directly connect callers to its Call Center. These numbers are now available in the following countries from 7am to 7pm (NY Time):

	ARGENTINA	08006661985	Toll-Free
	AUSTRALIA	1800986631	Toll-Free
	AUSTRIA	0800100485	Toll-Free
	BANGLADESH	8809610998424	Toll-Free
	BELGIUM	080058539	Toll-Free
	BENIN	22961509856	Local Number
	BOSNIA AND HERZEGOVINA	38770311081	Local Number
	BRAZIL	0800-724-8292	Toll-Free

# CONTACTING THE FUND

**UNJSPF New York  
full contact details**



# IF YOU NEED ASSISTANCE

## UNJSPF - NEW YORK OFFICE

1 Dag Hammarskjöld Plaza,  
885 Second Avenue,  
4<sup>th</sup> Floor

Tel: 1-212-963-6931 (Call Center)

Fax: 1-212-963-3146



E-mail: to submit your query, visit the Fund's website and on it the Contact Us page to submit a Contact Form: <https://www.unjspf.org/contact-us/>

Website: <http://www.unjspf.org>

- Call Center hours are 7:00AM – 7:00PM every business day of the week.
- SUSPENDED DUE TO COVID-19 - Visiting hours are ~~09:00AM – 05:00PM every business day of the week, except Thursdays, when the Fund's Client Service is closed to visitors; no appointment is needed.~~



# CONTACTING THE FUND

**UNJSPF Geneva**  
**full contact details**



# IF YOU NEED ASSISTANCE

## UNJSPF – GENEVA OFFICE

Octagon Building,  
Chemin du Pavillon 2  
1218 Grand Saconnex  
Switzerland

+41 (0) (22) 928 88 00

Tel: Fax: +41 (0) (22) 928 90 99



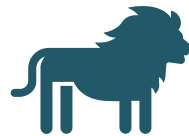
E-mail: to submit your query, visit the Fund's website and on it the Contact Us page to submit a Contact Form: <https://www.unjspf.org/contact-us/>

Website: <http://www.unjspf.org>

- Call Center hours are 8:30AM – 1:30AM (next day) Geneva time, every business day of the week.
- SUSPENDED DUE TO COVID-19 - Visiting hours are by appointment, 08:30 – 17:00 every business day of the week, except Thursdays, when the Fund's Client Service is closed to visitors.

# CONTACTING THE FUND

**UNJSPF Nairobi  
Liaison Office -  
full contact details**



# IF YOU NEED ASSISTANCE

## **UNJSPF – NAIROBI LIAISON OFFICE**

In April 2017 the Fund established a pilot Liaison Office in Nairobi consisting of one UNJSPF Benefits Officer. The Liaison Officer works in close collaboration with the Fund's New York and Geneva offices and provides technical advice and support to participants and beneficiaries of the Fund as well as to UNON and Nairobi based organizations.

**If you are located in Nairobi, you can make an appointment for an in-person consultation by contacting: [UNJSPF-Nairobi@unjspf.org](mailto:UNJSPF-Nairobi@unjspf.org)**

**Please note that due to COVID-19 all in person consultations are currently suspended.**

## **Location of the UNJSPF Nairobi Liaison Office:**

**c/o UNON**

**Human Resources Management Service,  
Block V - Ground Floor/Lobby Room 130**

**Note that all phone calls or written queries should always be addressed to the Client Services teams in the Fund's New York and Geneva offices. Contact details are provided below and in the two prior slides.**

**E-mail: to submit your query, visit the Fund's website and CONTACT US webpage to submit your query via the online Contact Form: <https://www.unjspf.org/contact-us/>**

**The Fund's Call Center numbers, including TOLL FREE numbers, are provided on the same webpage: <https://www.unjspf.org/contact-us/>**

**UNJSPF Website: <http://www.unjspf.org>**

# CONTACTING THE FUND

**UNJSPF Bangkok  
Liaison Office -  
full contact details**



# IF YOU NEED ASSISTANCE

## **UNJSPF Bangkok Liaison Office:**

The United Nations Building | Rajadamnern Nauk Avenue, Bangkok,  
THAILAND 10200

Email: [UNJSPF-Bangkok@unjspf.org](mailto:UNJSPF-Bangkok@unjspf.org)

For all inquiries, please visit: <http://www.unjspf.org/contact-us/>.

Call the UNJSPF Call Center: check the Fund's contact numbers and toll free numbers here: <https://www.unjspf.org/contact-us/>.

**Call Center hours are 8:30AM – 01:00AM (next day)  
Geneva/Switzerland time every business day of the week.**

To view your personal pension pages, please visit and register for the Fund's Member Self-Service: <http://www.unjspf.org/member-self-service/>.

For general information and learning tools, please visit the Fund's website:  
<http://www.unjspf.org>

**Thank you for your  
participation!**